

**GROWING ONSTAGE AND OFF** 





A SURGE OF INNOVATION	6
RESONATING IN NEW SPACES	14
A COMMUNITY OF VOICES	20
OPERA AMERICA FINANCIAL REPORT	28
ANNUAL FIELD REPORT	30
SUPPORT FOR OPERA AMERICA	55

COVER: Maria Aleida as Queen of the Night in Opera Carolina's production of The Magic Flute. Photo by Jon Silla. LEFT: Nina Yoshida Nelsen, Ji Hyun Jang and Mihoko Kinoshita in Houston Grand Opera's production of The Memory Stone by Marty Regan and Kenny Fries. Photo by Felix Sanchez.

CONCEPT AND DESIGN FOR ANNUAL REPORT BY THE KARMA AGENCY

# LETTER FROM THE CHAIRMAN



Since its inception OPERA America has existed as a community of like-minded individuals committed to the artistic and financial strength of the field. This past year, our definition of community expanded: our conference, held in Vancouver, affirmed our commitment to all of North America, while our growing partnership with Opera Europa continued to bridge the continents through our shared dedication to an art form that knows no borders.

Most profoundly, however, the opening of the National Opera Center in New York has created a new center for our community, a tangible space where individual and company members can gather for auditions, recitals and professional learning programs. The center's technology capabilities enable us to share these offerings globally, even as its flexible amenities enable us to share our love for opera locally.

We are delighted to present our global, national and local achievements of the past year through this Annual Report. To our members we offer gratitude for your support of these achievements. For those of you discovering OPERA America through this report, we warmly welcome you into our community.

Frayda B. Lindemann, Ph.D. Chairman, OPERA America Board of Trustees Trustee, The Metropolitan Opera



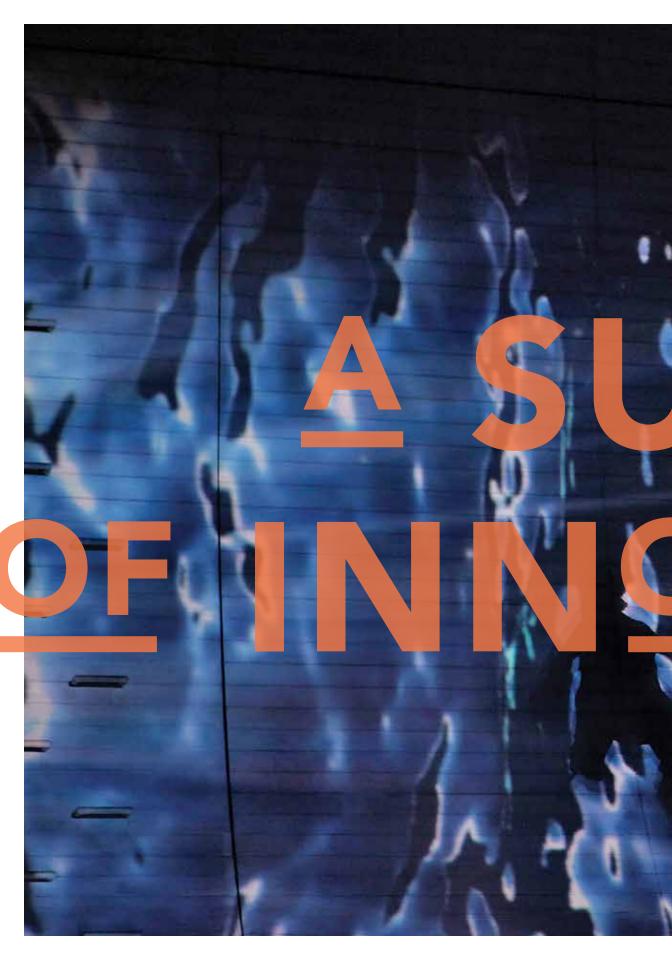
Over the past 25 years OPERA America has distributed more than \$12 million in grants to encourage the creation of an American repertoire. Our long-term strategic investment has succeeded: a profusion of artists are creating new works, and long-standing and newer companies are producing them. We have given a traditional European art form a modern American voice.

A new challenge requires a similar strategic response: our data reveals that audiences for live performances of opera have decreased by approximately 20 percent in the last decade. Although our declines are less severe than those facing the other arts, we share the same challenges of increased competition, rising costs and a decline in arts education.

To meet this challenge OPERA America is developing programs that draw on the national/local partnerships with members and funders that have fueled our artistic growth. A new grant program, funded by the Ann and Gordon Getty Foundation, encourages our Professional Company Members to experiment with projects that attract and retain audiences. Future grant rounds will catalyze a sustained cycle of learning and sharing of best practices. We look forward to reporting on our progress in cultivating new audiences whose lives will be enriched by our members' artistic achievements.

We count on your participation and support.

Marc A. Scorca President/CEO OPERA America







American opera companies continued on a clear trajectory of artistic innovation in 2013, with professional companies of all sizes presenting the traditional canon at a high level of integrity even as they continue to embrace a modern American repertoire. Contemporary masterpieces by established composers are now regularly joined with the voices of emerging composers, librettists and directors. More than a dozen world and American premieres by American composers were presented on mainstages, while prolific "indie" companies broke new ground in form and content.

OPERA America continues to serve as a catalyst for the pursuit of artistic excellence through peer-reviewed granting programs that encourage innovation: *The Opera Fund's* Repertoire Development Grants provide technical and financial support to OPERA America Professional Company Members to enhance the quality, quantity and creativity of new works; New Works Exploration Grants offer travel support so that member organization representatives can attend performances of new American works; the Robert L.B. Tobin *Director-Designer Showcase* promotes the careers of promising directors and designers. The New Works Sampler, presented at OPERA America's annual conference, and the New Works Forum, held each year in New York City, are internationally acclaimed showcases for established and emerging artists.



PREVIOUS PAGE: Talise Trevigne as Pip in San Diego Opera's production of Moby-Dick by Jake Heggie and Gene Scheer. Photo by Ken Howard.

ABOVE: Heather Buck and members of New York Polyphony perform Theotokia, a one-act opera by Jonathon Berger and Dan O'Brien.

Co-produced by Beth Morrison Projects and Stanford Live. Photo by Joel Simon.

BOTTOM: The cast of The Long Walk in a workshop performance by American Lyric Theater. Photo by Steven Mayer.

## THE OPERA FUND: 2013 REPERTOIRE DEVELOPEMENT GRANTS

Over the past 20 years, The Opera Fund has provided grants totaling more than \$13 million to assist OPERA America member companies with the creation and development of new works.

### THE LONG WALK

Music by Jeremy Howard Beck Libretto by Stephanie Fleischmann Produced by American Lyric Theater

### **LA REINA**

Music by Jorge Sosa Libretto by Laura Sosa Pedroza Produced by American Lyric Theater

### **GREAT SCOTT**

Music by Jake Heggie Libretto by Terrence McNally Produced by The Dallas Opera

### SISTER CARRIE

Music by Robert Aldridge Libretto by Herschel Garfein Produced by Florentine Opera

## THE LITTLE MATCH GIRL PASSION

Music by David Lang, based on a story by Hans Christian Anderson Produced by The Glimmerglass Festival

### THE MANCHURIAN CANDIDATE

Music by Kevin Puts Libretto by Mark Campbell Produced by Minnesota Opera

## THE DOCTOR AND THE DEVILS

Music by Julian Grant
Libretto by Mark Campbell
Produced by Music-Theatre Group

### THE SCARLET LETTER

Music by Lori Laitman Libretto by David Mason Produced by Opera Colorado

### **GHOSTS OF CROSSTOWN**

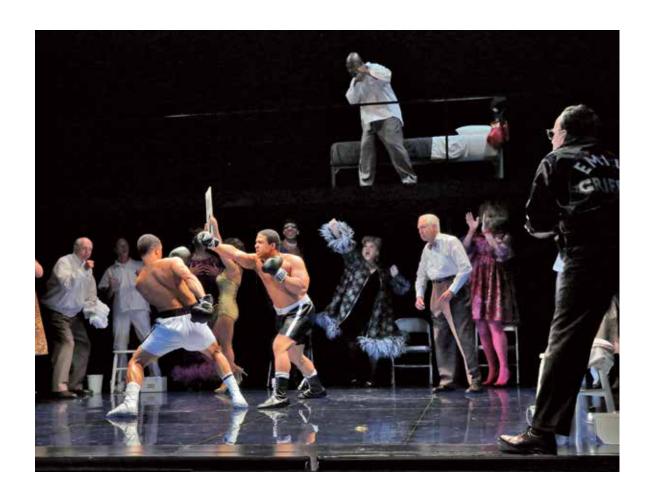
Music by Kamran Ince, in collaboration with Voices of the South Produced by Opera Memphis

## GESUALDO, PRINCE OF MADNESS

Music by Dante De Silva Libretto by Mitchell Morris Produced by Opera Parallèle

### 27

Music by Ricky Ian Gordon Libretto by Michael Korie Produced by Opera Theatre of Saint Louis



# 2012–2013 SEASON PREMIERES AND HIGHLIGHTS

### **CHAMPION**

Opera Theatre of Saint Louis' world premiere of *Champion* by Terence Blanchard and Michael Cristopher. Photo by Ken Howard.

### **INVISIBLE CITIES**

Invisible Cities staged at Union Station in Los Angeles. World premiere by The Industry in collaboration with the LA Dance Project. Music and libretto by Christopher Cerrone. Based on the novel by Italo Calvino. Photo by Dana Ross.





### **DOUBT**

Christine Brewer as Sister Aloysius Beauvier and Adriana Zabala as Sister James in Minnesota Opera's world premiere of *Doubt* by Douglas Cuomo and John Patrick Shanley. Photo by Michal Daniel.

### **DOLORES CLAIBORNE**

Wayne Tigges as Joe St. George in San Francisco Opera's world premiere of *Dolores Claiborne* by Tobias Picker and J.D. McClatchy. Based on the novel by Stephen King. Photo by Cory Weaver.





THE LITTLE MATCH GIRL PASSION

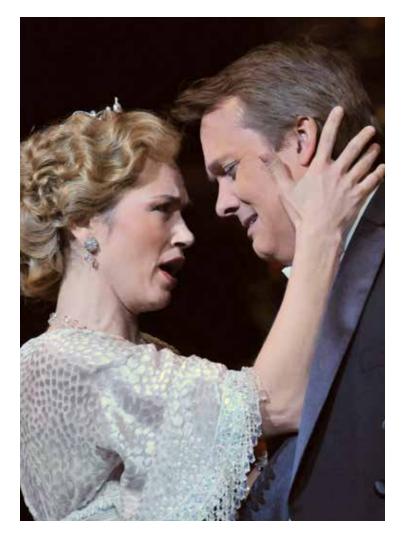
Victoria Munro in The Glimmerglass Festival's production of David Lang's *the little match girl passion*. Photo by Karli Cadel.

### **SILENT NIGHT**

Kelly Kaduce and William Burden in Opera Philadelphia's production of *Silent Night* by Kevin Putz and Mark Campbell. Photo by Kelly & Massa.

## DEAD MAN WALKING

Etienne Dupuis as
Joseph De Rocher and
Allyson McHardy as
Sister Helen Prejean
in Opéra de Montréal's
production of *Dead Man Walking* by Jake
Heggie and Terrence
McNally. Photo by
Yves Renaud.









## RETHINKING THE AUDIENCE

Just as operatic voices must soar above the orchestra to reach each listener, so too must American opera companies reach beyond the increasing volume of entertainment and cultural choices to capture the attention of potential audiences. To grow ticket sales and build awareness, opera leaders are exploring new venues, new marketing techniques and new events designed to engage and enthrall.

The proscenium stage remains the foundation of opera performance, but in 2013, companies continued to explore alternative spaces. Opera Philadelphia's civic footprint now extends from the renowned Academy of Music to pop-up performances in unexpected places. Fort Worth Opera makes its home at the 2,000-seat Bass Performance Hall, as well the 200-seat McDavid Studio. The Dallas Opera, Washington National Opera and San Francisco Opera have turned live simulcasts at sports stadiums into annual traditions. The Metropolitan Opera continues to

expand its global digital footprint: for the 2012-2013 season *The Met: Live in HD* was seen in more than 2,000 theaters in 64 countries, with more than 2.5 million tickets sold.

Despite declines in opera attendance over the past decade, opera companies continue to find innovative marketing techniques to attract newcomers to the art form. Traditional channels of communication, such as newspaper and radio advertising, are now paired with digital handshakes through e-mail, websites, social media and mobile devices. Increasing sophistication in metrics and data analysis enables "right-sizing" of ticket prices to maximize revenue.

To support the field in its audience-building endeavors, OPERA America continues to serve as a catalyst for innovation. At *Opera Conference* 2013: *Opera Out of Bounds*, hosted by Vancouver Opera, delegates explored how to extend the reach

PREVIOUS PAGE: Lizzie Borden by Jack Beeson and Kenward Elmslie, based on a scenario by Richard Plant. Presented in a new chamber version by Boston Lyric Opera at Boston's Park Plaza Castle as part of the company's Opera Annex initiative, taking opera out of the theater and into found spaces throughout the city. Photo by Eric Antoniou.

RIGHT: Sally Dibblee as Lady Billows, Susan Platts as Florence Pike, Charlotte Corwin as Miss Wordsworth, Peter McGillivray as Vicar Gedge, Michael Colvin as Mayor Upfold and Giles Tomkins as Police Superintendent Budd in Pacific Opera Victoria's production of Albert Herring by Benjamin Britten and Eric Crozier. Photo by David Cooper.

of companies beyond the walls of opera houses and, in so doing, expand the very definition of what constitutes live performance. OPERA America's *Music! Words! Opera!* empowers classroom teachers with textbooks, curriculum materials and workshops to guide students through creating their own opera productions. The web-based *Learning Center* hosts an extensive timeline of opera history and information on composers and operatic repertoire. A partnership with Naxos makes nearly 2,000 videos of full-length operas available online to members.

Among the newest efforts to strengthen the field, OPERA America launched **Building Opera Audiences**, a granting program designed to encourage innovative audience-building activities. Generously funded by the Ann and Gordon Getty Foundation, the first year of this three-year program funds initiatives that seek to increase first-time attendance and improve retention rates. Projects are designed to reach young professionals and families, as well as general audiences, and employ solid research, incentives and collaborations. Each funded project will be documented and evaluated, with the results shared with the opera field so that other companies can replicate successful projects in their communities.



## BUILDING OPERA AUDIENCES: 2013 GRANTS

Funded by the Ann and Gordon Getty Foundation

### **HAVE A VOICE**

To engage technologically savvy audiences and foster discourse with creative artists, **American Opera Projects** will develop an interactive mobile application.

### ¡VIVA OPERA!

In partnership with Univision, **Arizona Opera** will develop Spanish-language marketing, Spanish-language TV and radio spots for the Phoenix and Tucson markets, and events for young Hispanic families, professionals and businesses.

### THE BOHÈME SOCIETY

To identify and engage the next generation of opera aficionados, **Florentine Opera** will launch a young professionals group, combining performances with value-added events, such as scene showcases, film screenings, backstage tours and receptions.

### THE NEWCOMER PROJECT

Designed to demystify opera and create an approachable environment, this **Los Angeles Opera** initiative will shepherd culturally-curious newcomers through every step of the opera experience, from discounted tickets and preparatory resources to informational programs and social events.

### SUMMER AUDIENCE SURVEY

To gather data for developing activities at its new Opera Center, **Madison Opera** will work with the University of Wisconsin Survey Center to conduct an extensive survey of the audience at the 12<sup>th</sup> annual Opera in the Park.

### **GET REAL**

**Opera on the James** will create an innovative model for changing attitudes of urban youth concerning opera through the production of a short mixed-genre opera, which will meld plots from mainstage repertoire with hip hop rhythms, dance and videography.

### **30 DAYS OF OPERA**

A month-long program aimed at breaking down perceived barriers, this **Opera Memphis** initiative will offer over 50 free performances at more than 40 different locations across the region, including farmers' markets, restaurants, schools and street corners.

### **MY FIRST TIME**

**Opera Theater of Pittsburgh** will experiment with creative engagement solutions, including blog entries created by opera newcomers and social media tools to let users capture and share short looping videos on Twitter.

### **COMMUNITY OPEN HOUSE**

**San Francisco Opera** will present a day-long event to engage new audiences, especially families with children and young adults. Activities include technical and musical demonstrations, a self-guided tour, an Opera in an Hour movie, workshops with resident artists, and arts and crafts.

### SUMMER SCREENING SERIES

European opera productions will be broadcast by **Sarasota Opera** to its opera house, with the series bundled into live-performance subscription packages, providing an incentive to existing subscribers who live in Sarasota year-round.

### PREFERRED SUBSCRIBER PROGRAM/ SELECT YOUR OWN SEAT

To inspire earlier purchases and more frequent attendance, **Seattle Opera** will provide a concierge service to allow the exchange or purchase of tickets and to pre-order intermission food and drinks. An enhanced Select Your Own Seat module will enable ticket purchases on mobile devices and incentivize add-on transactions.





### **IDEAS COLLABORATIVE**

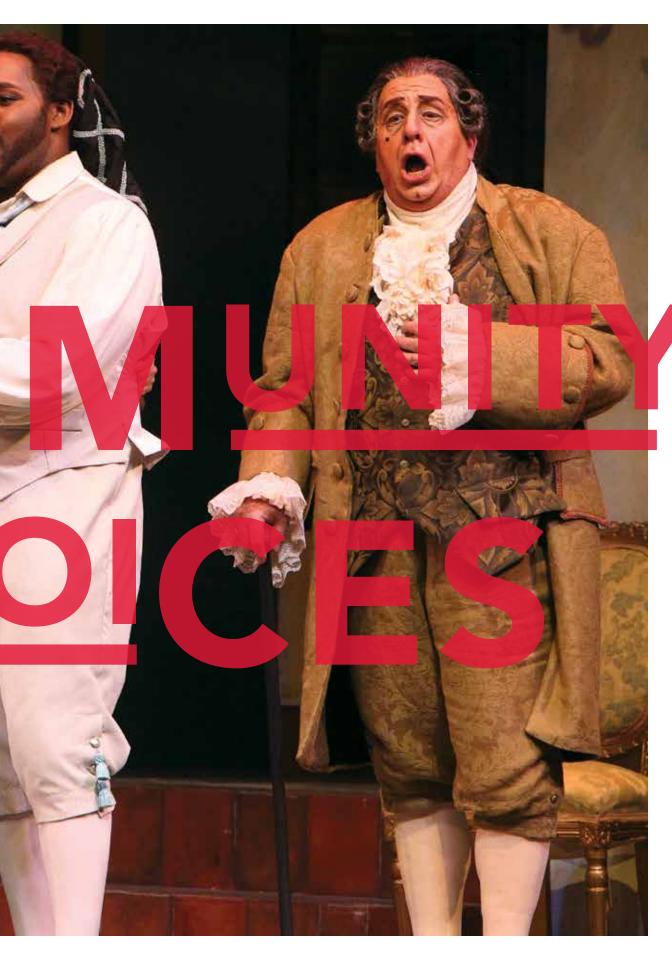
**Syracuse Opera** will participate in a new community-wide database comprising ticket buyers from 43 arts, cultural and heritage organizations. Geographic and demographic analysis by a specialized consultant will identify 4,500 households new to the company who have the highest likelihood of purchasing tickets.

### TRANSPORTING OPERA AUDIENCES

To engage prospective patrons in diverse cultural enclaves who encounter attendance barriers, including distance and price, **Vancouver Opera** will produce affordable sampler concerts and, by partnering with transit authorities, provide designated "Opera Trains" to convey passengers to the opera house, entertaining them along the way with pre-opera programming.







## SERVING THE FIELD

After more than a decade of planning, design and construction, the National Opera Center opened its doors to the national and local opera communities on September 22, 2012. The Opera Center, integrated with OPERA America's headquarters in New York City, provides an array of essential facilities and services, including spaces designed for rehearsals, auditions, meetings, recordings and professional learning events. But it is more than just a building: the Opera Center is a home for OPERA America members at the crossroads of the national and international arts community, while at the same time serving as a platform for reaching individuals in the local community and throughout the New York metropolitan area. Already in its start-up year of operation the Opera Center has welcomed more than 30,000 visitors.

To further foster a national community for its members OPERA America manages a variety of live and digital communications channels to address specific issues and share best practices. The **Education Forum** shares lessons learned from education and community engagement programs for adults and children. The **Finance and Administration Forum** provides an exchange of information among financial, human resources and information systems personnel.

The Marketing and Public Relations Forum disseminates the latest methods for reaching new audiences, while helping communications professionals navigate today's increasingly diverse media landscape. The Singer Training Forum facilitates dialogue among teachers, young artist program managers and administrators for identifying talent and providing well-rounded training. The Technical/Production Forum shares best practices for mounting new and existing productions, developing co-productions, sharing safety practices and other operational tasks required by the art form.

PREVIOUS PAGE: Maria Ventura as Marcellina, Zulimar Lopez-Herdandez as Susannah, Michael Sumuel as Figaro and Thomas Hammons as Don Bartolo in Dayton Opera's production of The Marriage of Figaro. Photo by Scott J. Kimmins.

The annual Opera Conference and the Leadership Intensive enable today's leaders to gather and for tomorrow's leaders to cultivate skills and a supportive network. OPERA America's Information, Research and Technology department provides essential data for decision-making and benchmarking, while creating innovative print and digital channels to the field, including e-blasts, social media and Opera America Magazine in print and digital formats.

OPERA America's **Artistic Services** department produces the **New Works Sampler** at the opera

conference and the **New Works Forum** held annually in New York City. For singers, the department offers **Feedback Auditions** to provide expert critiques and career assessment; **Making Connections**, a series of professional development and networking events focusing on the business aspects of an opera career; and **Recording Days**, affordable opportunities to create high-quality audio recordings for use in audition and competition submissions. The department also manages OPERA America's public programming at the Opera Center, such as **In Conversation**, the **Emerging Artist Recital Series** and **Creators in Concert**.





### **OPERA CENTER OPENING**

Present at the Opera Center ribbon-cutting were (l-r): architect Andrew Berman, Santa Fe Opera General Director Charles MacKay, OPERA America Chairman Frayda B. Lindemann, OPERA America President/CEO Marc A. Scorca, New York City Cultural Affairs Commissioner Kate D. Levin, acoustician Robert F. Mahoney and OPERA America Finance and Operations Director Larry Bomback. Photo by Ken Howard.

To celebrate the Opera Center opening, 47 composers were commissioned to write original works for the *OPERA America Songbook*. Selections were performed at the opening and at events throughout the year. Present at the opening were (l-r): composer Ben Moore, composer Kevin Puts, pianist Timothy Long, pianist Djordje Nesic, soprano Jennifer Aylmer, librettist Mark Campbell, composer Mark Adamo and baritone Jesse Blumberg. Photo by Audrey N. Saccone.

To address the annual funding and capital needs of OPERA America and the Opera Center, the **Development** department manages a variety of initiatives, including the Ambassadors program, which serves donors through special programming, social events and international travel. The **Government Affairs** department monitors key issues directly on behalf of the opera field, and also works in concert with other arts service organizations via the Performing Arts Alliance. Public policy issues present continual challenges to our members, from public funding to charitable giving to educational standards to use of broadcast frequencies.

To enhance the effectiveness of board leadership, the **National Trustee Forum** provides board members opportunities to learn from one another and develop a better understanding of the field's most pressing governance issues.

In addition to facilitating live gatherings, OPERA America provides on-site consultations and custom benchmarking reports that allow boards to gauge their progress. The annual **National Opera Trustee Recognition Program**, sponsored by Bank of America, honors exemplary trustee leadership at professional companies.

In addition to fostering national communities for opera leaders, OPERA America also seeks to advance the creation, production and appreciation of opera in local communities. National Opera Week, produced each October, encourages OPERA America members to present free, fun and educational events for adults and children in their communities. Activities include open houses, performances, online activities and collaborations with cultural and educational organizations. Honorary chairmen for National Opera Week have included Aretha Franklin in 2012 and Thomas Hampson in 2013.

### TRUSTEE RECOGNITION

Sponsored by Bank of America, the National Opera Trustee Recognition Program honors exemplary leaders of professional opera companies. Below (l-r): Timothy J. Wagg, Opera North; Lisa Edberg, San Francisco Opera; Patricia A. Richards, Utah Symphony | Utah Opera; and Cherie Shreck, Des Moines Metro Opera. Not pictured: Arthur R.A. Scace, Q.C., Canadian Opera Company. Photo by Jeff Reeder.



### **NATIONAL OPERA WEEK**

Celebrations for National Opera Week 2013 included (clockwise): face painting at Pensacola Opera; San Francisco Opera's open house (photo by Kristen Loken); an Opera Theatre of Saint Louis production of *The Very Last Green Thing* by Cary John Franklin and Michael Albano (photo by Peter Wachniak); and soprano Diana Soviero leading a masterclass at the Savannah VOICE Festival. Photo by G. Konstantinidis.











### ROBERT L.B. TOBIN DIRECTOR-DESIGNER SHOWCASE FINALISTS

Director Walker Lewis, costume designer Grace Trimble and set designer David Meyer present their concept for Weill and Brecht's *The Rise and Fall of the City of Mahagonny* at *Opera Conference* 2013 in Vancouver.

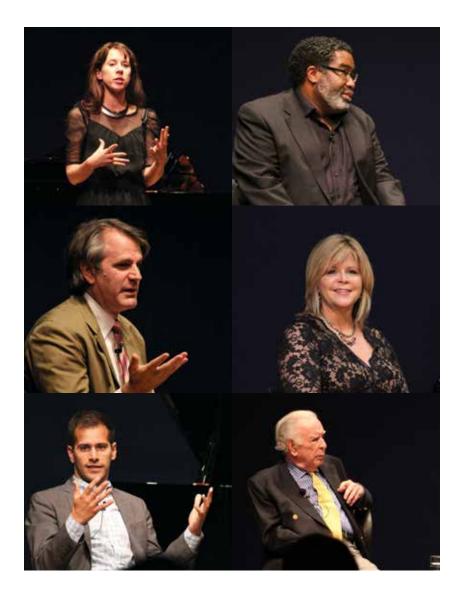
Additional finalists presenting were director Mo Zhou, costume designer Lisa Loen, set designer Tim Brown and lighting designer Yi Zhao for Carlisle Floyd's Susannah; director George Cederquist, set and costume designer Marianna Csaszar and lighting designer Sarah Hughey for Silent Night by Kevin Puts and Mark Campbell; and director Stephanie Havey, set designer Patrick Rizzotti, costume designer Megan Spatz and lighting designer Brandon Mitchell for Elmer Gantry by Robert Aldridge and Herschel Garfein. Photos by Tim Matheson.



### **EMERGING ARTIST RECITAL SERIES**

Partnering with young artist programs and competitions, OPERA America's new recital series presents finalists and prizewinners from member organizations at the Opera Center.

Maureen Zoltek, pianist, and Tracy Cox, soprano, winners of the Music Academy of the West Marilyn Horne Song Competition.



### **CONVERSATIONS/CREATORS IN CONCERT**

Presented at the Opera Center, and live-streamed over OPERA America's YouTube channel, the *Conversations* and *Creators in Concert* series feature distinguished members of the opera community. Clockwise: composer Missy Mazzolli, bass-baritone Eric Owens, soprano Susan Graham, composer Carlisle Floyd, music critic Zachary Woolfe, director Barlett Sher. Photos by Audrey N. Saccone.

### **OPERA AMERICA**

# FINANCIAL REPORT

OPERA America ended Fiscal Year 2013 with a balanced budget and a modest operating surplus of \$1,234. The total increase in net assets over the course of the fiscal year was nearly \$1 million, the combined results of new gifts to the Opera Center campaign and favorable market conditions which resulted in increased investment values. At the end of FY2013, OPERA America held unrestricted operating reserves of nearly \$235,000 and an additional \$19,000 in facilities maintenance reserves.

## AUDITED STATEMENT OF FINANCIAL POSITION

**AS OF JUNE 30, 2013** 

Total Assets	\$17,685,458
Total Liabilities	\$3,560,005
TOTAL NET ASSETS	\$14,125,453
Core Operating Reserve	\$234,038
Facilities Reserve	\$19,791
Restricted Program Funds	\$3,394,907
National Opera Center	\$4,837,675
Permanently Restricted Funds	\$5,639,032

AUDITED	
<b>STATEMENT</b>	
<b>OF ACTIVITI</b>	E:

(INCLUDING OPERA CENTER CAPITAL CAMPAIGN) AS OF JUNE 30, 2013		PERCEN
Total Earned	\$1,877,245	31%
Total Contributed	\$4,185,055	69%
TOTAL REVENUE	\$6,062,300	
Program Services	\$3,557,639	70%
General and Administrative	\$901,521	18%
Development	\$620,737	12%

CHANGE IN NET ASSETS

TOTAL EXPENSES

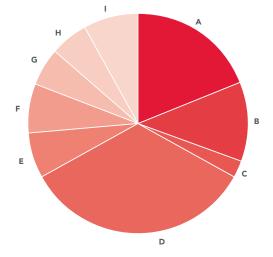
\$982,403

\$5,079,897

# OPERATING REVENUE

(INCLUDING OPERA CENTER OPERATIONS)

A.	Membership Fees and Dues	\$690,761
В.	Annual Fund Support	\$417,348
C.	Corporate Contributions	\$90,000
D.	Foundation Grants	\$1,229,000
E.	Government Grants	\$248,950
F.	Endowment Draw	\$257,500
G.	Conference Revenue	\$202,236
н.	Other Earned Income	\$203,407
I.	Opera Center Rentals	\$283,824

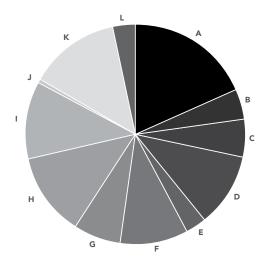


**SUBTOTAL** 

\$3,623,026

# OPERATING EXPENSES

(INCLUDING OPERA CENTER OPERATIONS)



\$1,234
OPERATING SURPLUS

_	_	
	Program	Sarvicas

A.	Artistic	\$666,501
В.	Membership	\$163,656
C.	Media Relations	\$203,985
D.	Information Services	\$387,555
E.	Education	\$111,714
F.	Audience Development	\$362,641
G.	Annual Conference	\$248,286
н.	Opera Center	\$449,124
	Support Services	
I.	Development	\$409,102
J.	Facilities Reserve Deposit	\$19,791
K.	General and Administrative	\$478,742
L.	Occupancy Costs	\$120,695

SUBTOTAL

\$3,621,792

## ANNUAL FIELD REPORT

OPERA America's Annual Field Report is designed to provide leaders in the field with a comprehensive overview of the financial position of its members. Information for this report, based on the 2012 fiscal year, is derived from the annual Cultural Data Project/Professional Opera Survey (CDP/POS) completed by 97 OPERA America members (the survey universe). Companies in the survey universe reporting consistently for the most recent five-year period comprise the Constant Sample Group (CSG) for each budget level. These 60 companies represent 62% of the survey universe and 40% of OPERA America's total Professional Company Membership.

Collectively, the operating budgets of the 60 companies in the CSG represent a \$500 million portion of the opera field (the 97-member survey universe inclusive of The Metropolitan Opera raises that total to \$900 million); when the entire Professional Company Membership is included, the North American opera industry injects nearly \$1 billion directly into the economy each year. Note: This figure does not include the extensive activity of OPERA America's Associate and Educational Producing Associate Members.



PEOPLE EXPERIENCED OPERA ON STAGE,
VIA RADIO AND TV, IN CINEMAS AND AT
STADIUMS, PARKS AND ALTERNATIVE VENUES.

### A GUIDE TO TERMINOLOGY

### **TOTAL NET ASSETS**

Includes Unrestricted Net Assets (no donor-imposed restrictions) that are available for current use, generally including fixed assets; Temporarily Restricted Assets (representing gifts for future periods or for specific projects); and Permanently Restricted Net Assets, which are most commonly endowment funds. Changes in the value of Permanently Restricted Net Assets reflect increases/decreases in the marketing value of existing investments and/or new donations.

### **WORKING CAPITAL**

Unrestricted resources, including cash, available for ongoing operations. Calculated as unrestricted net assets minus fixed assets.

### INVESTMENTS

Long-term investments, including those reported on an organization's balance sheet and separately incorporated endowment funds. Investments may be unrestricted, temporarily restricted or permanently restricted. Income from investments is available for operations or to support specific purposes.

### **FIXED ASSETS**

Includes all land, buildings, equipment, any capitalized production elements (sets, props, costumes) and other fixed assets owned by the organization. Fixed assets are generally unrestricted but may be temporarily restricted. Net fixed assets are net of accumulated depreciation.

### **PRODUCTIVITY RATIOS**

Measure how many dollars are generated for each dollar spent on revenue generating activities. Expenses include personnel and non-personnel costs.

### MARKETING PRODUCTIVITY:

Total box office revenue divided by marketing and box office expenses.

### **DEVELOPMENT PRODUCTIVITY:**

Total contributions (including restricted, temporarily and permanently restricted) divided by development expenses.

### **PROGRAM COVERAGE**

The percentage of core artistic expenses covered by box office revenue.

### **ANNUALIZED GROWTH**

Annualized growth rates are based on a 1.62% CPI from 2008-2012.

## LEVEL 1 ANNUAL BUDGET OVER \$10,000,000

## **OVERVIEW**

The largest American opera companies continue to show long-term success in containing expenses as a counterbalance to decreases in revenue. In addition to mounting fewer mainstage productions and performances, productivity ratios indicate that overall management efficiencies, such as reductions in general and administrative expenses, are also key contributing factors to reduced expenses. A steady four-year decline in ticket revenue has plateaued, and in some cases reversed, more the result of higher average ticket prices than increases in the actual numbers of tickets sold. Capacity utilization, or the percentage of available seats filled by paying audience members, has remained steady, in part because of decreases in the number of performances. In terms of overall spending, these Level 1 companies are in a period of relative stasis, although they have increased their investments in education and singer training programs.

Temporarily and permanently restricted investment assets continue to recover from recession losses, contributing to strong balance sheet performance over the past few years. In addition, the careful release of these assets in the form of endowment draws has helped to offset long-term declines in ticket revenue, and the effects of this shift are visible on P&Ls in recent years. These companies are still facing a long-term decline in unrestricted gifts from individuals, although some of that decline is offset by increased income from special events. Corporate and foundation giving remains flat.

# COMPANIE

Constant Sample Group for this survey based on data reported from:

Florida Grand Opera
Houston Grand Opera
Los Angeles Opera
Lyric Opera of Chicago
Minnesota Opera
San Diego Opera
San Francisco Opera
The Santa Fe Opera
Seattle Opera
Utah Symphony | Utah Opera

The Dallas Opera

### **OPERATING NET INCOME**

AVERAGE OF U.S. CONSTANT SAMPLE GROUP OF (11) LEVEL 1 COMPANIES

8(	09	10	11	12	ONE	9
7,418,263	\$22,039,616	\$32,343,785	\$29,342,705	\$25,876,519	-11.8%	-5

as percentage of Expense	-6.8%	-27.5%	13.8%	4.6%	-8.4%			
Operating Net Income (Loss)	(\$2,013,812)	(\$8,349,160)	\$3,918,587	\$1,289,091	(\$2,385,501)			
Total Expense	\$29,432,075	\$30,388,775	\$28,425,198	\$28,053,615	\$28,262,020	0.7%	-4.0%	-1.0%
Total Operating Revenue	\$27,418,263	\$22,039,616	\$32,343,785	\$29,342,705	\$25,876,519	-11.8%	-5.6%	-1.4%

### **BALANCE SHEET**

AVERAGE OF U.S. CONSTANT SAMPLE GROUP OF (11) LEVEL 1 COMPANIES

NET ASSETS						ONE	FOUR	ANNU
Unrestricted	\$14,859,304	\$7,466,584	\$11,272,986	\$12,643,236	\$10,267,185	-18.8%	-30.9%	-8.8%
Temporarily Restricted	\$13,554,241	\$13, 671,354	\$15,139,563	\$16,934,569	\$19,518,308	15.3%	44.0%	9.5%
Permanently Restricted	\$28,316,579	\$28,800,983	\$30,068,125	\$31,314,299	\$32,972,679	5.3%	16.4%	3.9%
Total Net Assets	\$56,730,124	\$49,983,921	\$56,480,675	\$60,892,104	\$62,758,172	3.1%	10.6%	2.6%
Total NA as percentage of Expense	192%	164.3%	198.7%	217.1%	222.1%			
Working Capital	\$2,710,667	(\$4,838,683)	(\$1,138,104)	\$481,905	(\$1,306,276)			
as percent of Expense	9.2%	-15.9%	-4.0%	1.7%	-4.6%			
Investments *	\$43,694,220	\$36,878,119	\$44,621,531	\$45,519,876	\$49,006,658	7.7%	12.2%	2.9%
as percent of Expense	148.5%	121.4%	157.0%	162.3%	173.4%			
Net Fixed Assets	\$12,148,638	\$12,305,268	\$12,411,090	\$12,161,331	\$11,573,460	-4.8%	-4.7%	-1.2%

<sup>\*</sup>Including Separately Incorporated Endowments

# LEVEL 1 PERFORMANCE ACTIVITY

AVERAGE OF U.S. CONSTANT SAMPLE GROUP OF (11) LEVEL 1 COMPANIES

PERFORMANCE ACTIVITY	08	09	10	11	12
Main Season Productions	6.3	6.2	5.8	5.6	5.5
Main Season Performances	43.7	42.4	38.1	37.4	36.8
ATTENDANCE					
Main Season Paid Attendance	110,437	103,407	86,838	84,255	83,939
Total Seats Available	122,581	121,178	104,290	101,716	101,132
Percent of Capacity Sold	90.1%	85.3%	83.3%	82.8%	83.0%
Subscription Renewal Rate	78.1%	81.8%	68.3%	79.7%	73.2%
PRICING					
High Full Subscription Price	\$1,446	\$1,455	\$1,366	\$1,366	\$1,455
Low Full Subscription Price	\$106	\$103	\$96	\$82	\$97
High Single Ticket Price	\$198	\$212	\$266	\$256	\$266
Low Single Ticket Price	\$22	\$14	\$14	\$16	\$15
Highest Orchestra Ticket	\$180	\$194	\$280	\$298	\$310
Lowest Orchestra Ticket	\$68	\$80	\$95	\$80	\$100

2012 TOTAL PAID
MAINSTAGE ATTENDANCE
FOR CONSTANT SAMPLE GROUP

923,331

# LEVEL 1 REVENUE

## \$284,641,709

### **2012 TOTAL OPERATING REVENUE**

FOR CONSTANT SAMPLE GROUP

### **OPERATING REVENUE**

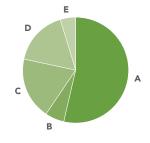
AVERAGE OF U.S. CONSTANT SAMPLE GROUP OF (11) LEVEL 1 COMPANIES

UNRESTRICTED EARNED REVENUE	80	11	12	ONE	FOUR YEAR ANNUAL GROWTH R
Box Office	\$10,548,243	\$9,306,017	\$9,496,401	2.0%	-10.0% -2.6%
Investment	(\$266,196)	\$2,457,568	(\$363,685)		
Other Earned	\$1,588,642	\$1,042,970	\$490,213	-53.0%	-69.1% -25.5%
Total Unrestriced Earned Revenue	\$11,870,688	\$12,806,554	\$9,622,928	-24.9%	-18.9% -5.1%
UNRESTRICTED CONTRIBUTED Private Support Individual	\$6,585,715	\$5,252,515	\$5,493,622	4.6%	-16.6% -4.4%
Corporate	\$644,736	\$628,101	\$607,130	-3.3%	-5.8% -1.5%
Foundation	\$2,108,846	\$2,206,848	\$1,942,509	-12.0%	-7.9% -2.0%
Other Private Support	\$1,161,181	\$1,170,310	\$1,725,347	47.4%	48.6% 10.4%
Total Unrestricted Private Support	\$10,500,479	\$9,257,774	\$9,768,608	5.5%	-7.0% -1.8%
Total Unrestricted Government Support	\$824,532	\$621,801	\$477,947	-23.1%	-42.0% -12.7%
<b>Total Unrestricted Contributed Revenue</b>	\$11,325,011	\$9,879,575	\$10,246,555	3.7%	-9.5% -2.5%
Net Assets Released From Restriction and Transfers/Reclassifications TOTAL OPERATING REVENUE	\$4,222,564 \$27,418,263	\$6,656,576 \$29,342,705	\$6,007,036 \$25,876,519	-9.8% -11.8%	42.3% 9.2% -5.6% -1.4%

### 2012 CONTRIBUTED REVENUE SOURCES

A. INDIVIDUAL	\$5,493,622
B. CORPORATE	\$607,130
C. FOUNDATION	\$1,942,509
D. OTHER PRIVATE	\$1,725,347
E. GOVERNMENT	\$477,947

TOTAL \$10,246,555





# LEVEL 1 EXPENSES

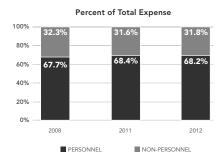
\$310,882,220

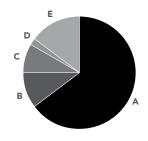
**2012 TOTAL EXPENSE** FOR CONSTANT SAMPLE GROUP

### **EXPENSES**

AVERAGE OF U.S. CONSTANT SAMPLE GROUP OF (11) LEVEL 1 COMPANIES

PERSONNEL	80	11	12	ONE	FOUR	ANNUALI GROWTH RA
Artistic						
Artists	\$9,907,255	\$9,368,096	\$9,336,456	-0.3%	-5.8%	-1.5%
Production & Technical	\$5,328,636	\$5,062,834	\$5,097,002	0.7%	-4.3%	-1.1%
Singer Training	\$291,468	\$214,659	\$270,041	25.8%	-7.4%	-1.9%
Marketing / PR / Box Office	\$1,095,363	\$1,093,072	\$1,123,542	2.8%	2.6%	0.6%
Development	\$1,209,003	\$1,241,107	\$1,246,635	0.4%	3.1%	0.8%
Education	\$323,474	\$376,853	\$379,042	0.6%	17.2%	4.0%
Administrative	\$1,783,774	\$1,845,263	\$1,812,460	-1.8%	1.6%	0.4%
Total Personnel Expense	\$19,938,972	\$19,201,884	\$19,265,179	0.3%	-3.4%	-0.9%
NON-PERSONNEL						
Artistic						
Production	\$3,458,171	\$3,333,798	\$3,239,706	-2.8%	-6.3%	-1.6%
Broadcasting, Recording & Internet	\$136,723	\$109,192	\$148,608	36.1%	8.7%	2.1%
Singer Training	\$112,701	\$205,318	\$211,152	2.8%	87.4%	17.0%
Marketing / PR / Box Office	\$1,953,376	\$1,681,244	\$1,848,236	9.9%	-5.4%	-1.4%
Development	\$1,150,680	\$898,058	\$1,089,942	21.4%	-5.3%	-1.3%
Education	\$117,913	\$144,958	\$185,380	27.9%	57.2%	12.0%
Administrative	\$2,138,928	\$2,099,023	\$1,996,706	-4.9%	-6.6%	-1.7%
Other Earned Income Expenses	\$424,611	\$380,141	\$277,112	-27.1%	-34.7%	-10.1%
Total Non-Personnel Expense	\$9,493,103	\$8,851,731	\$8,996,841	-1.6%	-5.2%	-1.3%
TOTAL EXPENSE	\$29,432,075	\$28,053,615	\$28,262,020	0.7%	-4.0%	-1.0%





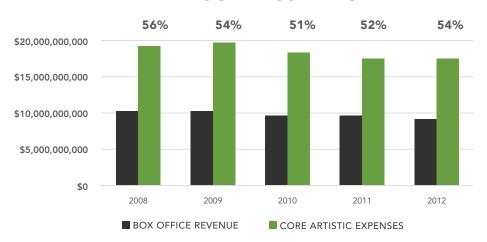
### 2012 EXPENSE BREAKDOWN

A. ARTISTIC	\$18,302,965
B. MARKETING	\$2,971,778
C. DEVELOPMENT	\$2,336,577
D. EDUCATION	\$564,422
E. G&A	\$4,086,277

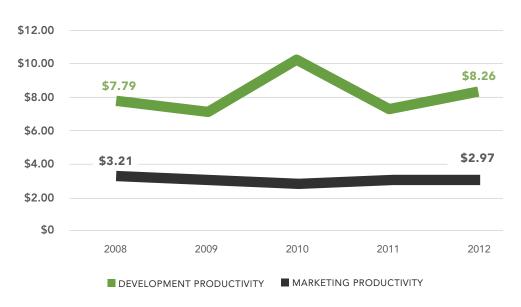
TOTAL \$28,262,020

# LEVEL 1 PRODUCTIVITY

### **PROGRAM COVERAGE**



## AVERAGE DEVELOPMENT & MARKETING PRODUCTIVITY



## EVEL 2

ANNUAL BUDGET BETWEEN \$3,000,000 AND \$10,000,000

## **OVERVIEW**

After a four-year contraction, Level 2 companies are experiencing a slight recovery. Ticket sales are still significantly lower than in 2008, but a strong correlation has emerged between investment in artistic product (performers, sets, costumes and technical/production values) and a return on that investment in box office results. These companies are producing more and promoting their seasons with innovative marketing strategies, reversing the long-term decline in ticket revenue.

Unlike Level 1 companies, Level 2 companies have, on average, increased the number of productions slightly, if not necessarily the number of performances. Additionally, increasing sophistication in financial management strategies is yielding positive working capital and growth in restricted funds.

Constant Sample Group for this survey based on data reported from:

> The Atlanta Opera Austin Lyric Opera Boston Lyric Opera Central City Opera Cincinnati Opera Fort Worth Opera The Glimmerglass Festival Hawaii Opera Theatre Lyric Opera of Kansas City Opera Colorado Opera Philadelphia Opera Theatre of Saint Louis Palm Beach Opera Pittsburgh Opera Portland Opera

### **OPERATING NET INCOME**

AVERAGE OF U.S. CONSTANT SAMPLE GROUP OF (15) LEVEL 2 COMPANIES

\$5,936,223

Total Operating Revenue Total Expense Operating Net Income (Loss) as percentage of Expense

\$6,434,797 \$6,652,524 (\$217,727)-3.3%

\$6,065,953 \$6,387,779 (\$321.826)-5.0% \$6,049,317 \$5,994,712 \$54.605 0.9%

\$6,104,169 (\$167,947) -2.8%

\$6,268,423 \$6,471,086 (\$202.663) -3.1%

5.6% 6.0%

-2.6% -0.7% -2.7% -0.7%

### **BALANCE SHEET**

AVERAGE OF U.S. CONSTANT SAMPLE GROUP OF (15) LEVEL 2 COMPANIES

\*Including Separately Incorporated Endowments

NET ASSETS						ONE	FOUR	ANNUA GROWTH
Unrestricted	\$2,460,908	\$2,083,769	\$2,023,622	\$2,484,687	\$1,871,539	-24.7%	-23.9%	-6.6%
Temporarily Restricted	\$2,079,408	\$2,490,742	\$2,248,896	\$2,625,927	\$2,799,689	6.6%	34.6%	7.7%
Permanently Restricted	\$4,006,386	\$3,784,439	\$3,971,978	\$4,996,753	\$4,995,751	0.0%	24.7%	5.7%
Total Net Assets	\$8,546,702	\$8,358,950	\$8,244,496	\$10,107,367	\$9,666,979	-4.4%	13.1%	3.1%
Total NA as percentage of Expense	128.5%	130.9%	137.5%	165.6%	149.4%			
Working Capital	(\$4,396,912)	(\$647,282)	(\$519,556)	\$108,979	\$72,737			
as percent of Expense	-66.1%	-10.1%	-8.7%	1.8%	1.1%			
Investments *	\$7,489,801	\$6,045,505	\$5,575,589	\$5,925,504	\$7,294,462	23.1%	-2.6%	-0.7%
as percent of Expense	112.6%	94.6%	93.0%	97.1%	112.7%			
Net Fixed Assets	\$6,857,820	\$2,731,051	\$2,543,178	\$2,375,708	\$1,798,802	-24.3%	-73.8%	-28.4%

## LEVEL 2 PERFORMANCE ACTIVITY

AVERAGE OF U.S. CONSTANT SAMPLE GROUP OF (15) LEVEL 2 COMPANIES

PERFORMANCE ACTIVITY	08	09	10	11	12
Main Season Productions	3.7	3.8	3.8	3.9	3.9
Main Season Performances	20.0	20.1	18.6	16.7	19.1
ATTENDANCE					
Main Season Paid Attendance	25,106	24,372	23,335	20,607	21,717
Total Seats Available	33,887	32,897	31,228	29,809	30,429
Percent of Capacity Sold	74.1%	74.1%	74.7%	69.1%	71.4%
Subscription Renewal Rate	80.5%	73.0%	66.6%	69.1%	75.1%
PRICING					
High Full Subscription Price	\$421	\$478	\$538	\$486	\$518
Low Full Subscription Price	\$76	\$76	\$88	\$97	\$92
High Single Ticket Price	\$140	\$152	\$158	\$155	\$166
Low Single Ticket Price	\$22	\$16	\$13	\$12	\$13
Highest Orchestra Ticket	\$142	\$167	\$156	\$150	\$161
Lowest Orchestra Ticket	\$48	\$63	\$46	\$49	\$50

2012 TOTAL PAID
MAINSTAGE ATTENDANCE
FOR CONSTANT SAMPLE GROUP

325,755

## LEVEL 2 REVENUE

## \$94,026,345

**2012 TOTAL OPERATING REVENUE** 

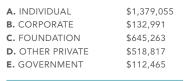
FOR CONSTANT SAMPLE GROUP

#### **OPERATING REVENUE**

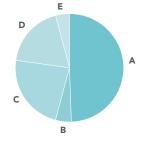
AVERAGE OF U.S. CONSTANT SAMPLE GROUP OF (15) LEVEL 2 COMPANIES

UNRESTRICTED EARNED REVENUE	80	11	12	ONE	FOUR YEAR ANNUA GROWTH
Box Office	\$1,950,783	\$1,447,314	\$1,571,689	8.6%	-19.4% -5.3%
Investment	\$66,807	\$131,653	\$305,414	132.0%	357.2% 46.2%
Other Earned	\$341,474	\$336,998	\$476,035	41.3%	39.4% 8.7%
Total Unrestricted Earned Revenue	\$2,354,610	\$1,915,965	\$2,353,138	22.8%	-0.1% 0.0%
UNRESTRICTED CONTRIBUTED Private Support	REVENUE				
Individual	\$1,558,491	\$1,773,377	\$1,379,055	-22.2%	-11.5% -3.0%
Corporate	\$224,894	\$144,002	\$132,991	-7.6%	-40.9% -12.3%
Foundation	\$720,290	\$591,285	\$645,263	9.1%	-10.4% -2.7%
Other Private Support	\$341,474	\$431,645	\$518,817	20.2%	51.9% 11.0%
Total Unrestricted Private Support	\$3,040,571	\$2,940,309	\$2,676,125	-9.0%	-12.0% -3.1%
Total Unrestricted Government Support	\$184,314	\$156,104	\$112,465	-28.0%	-39.0% -11.6%
Total Unrestricted Contributed Revenue	\$3,224,886	\$3,096,414	\$2,788,591	<b>-9.9</b> %	-13.5% -3.6%
Net Assets Released From Restriction and Transfers/Reclassifications TOTAL OPERATING REVENUE	\$855,301 \$6,434,797	\$923,844 \$5,936,223	\$1,126,694 \$6,268,423	22.0% 5.6%	31.7% 7.1% -2.6% -0.7%

### 2012 CONTRIBUTED REVENUE SOURCES



TOTAL \$2,788,591





## LEVEL 2 EXPENSES

\$97,066,290

**2012 TOTAL EXPENSE** FOR CONSTANT SAMPLE GROUP

#### **EXPENSES**

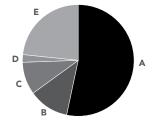
AVERAGE OF U.S. CONSTANT SAMPLE GROUP OF (15) LEVEL 2 COMPANIES

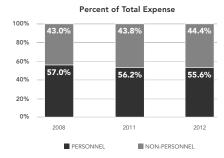
PERSONNEL	80	11	12	ONE	FOUR YEAR	ANNUALIZ GROWTH RAT
Artistic						
Artists	\$1,588,122	\$1,524,403	\$1,612,372	5.8%	1.5%	0.38%
Production & Technical	\$905,898	\$736,451	\$783,301	6.4%	-13.5%	-3.57%
Singer Training	\$21,894	\$32,157	\$39,911	24.1%	82.3%	16.20%
Marketing / PR / Box Office	\$299,941	\$275,220	\$296,745	7.8%	-1.1%	-0.27%
Development	\$310,376	\$326,757	\$326,879	0.0%	5.3%	1.30%
Education	\$145,690	\$97,844	\$93,118	-4.8%	-36.1%	-10.59%
Administrative	\$521,447	\$436,760	\$448,747	2.7%	-13.9%	-3.68%
<b>Total Personnel Expense</b>	\$3,793,368	\$3,429,592	\$3,601,073	5.0%	-5.1%	-1 <b>.29</b> %
NON-PERSONNEL						
Artistic						
Production	\$1,142,135	\$841,952	\$993,275	18.0%	-13.0%	-3.43%
Broadcasting, Recording & Internet	\$924	\$1,388	\$1,505	8.4%	62.7%	12.95%
Singer Training	\$36,804	\$21,949	\$21,601	-1.6%	-41.3%	-12.47%
Marketing / PR / Box Office	\$508,455	\$423,114	\$470,792	11.3%	-7.4%	-1.91%
Development	\$290,532	\$316,680	\$276,512	-12.7%	-4.8%	-1.23%
Education	\$88,920	\$55,586	\$57,823	4.0%	-35.0%	-10.20%
Administrative	\$791,384	\$1,013,909	\$1,048,505	3.4%	32.5%	7.29%
Total Non-Personnel Expense	\$2,859,156	\$2,674,578	\$2,870,013	7.3%	0.4%	0.09%
TOTAL EXPENSE	\$6,652,524	\$6,104,169	\$6,471,086	6.0%	-2.7%	-0.69%

### 2012 EXPENSE BREAKDOWN

A. ARTISTIC	\$3,451,964
B. MARKETING	\$767,537
C. DEVELOPMENT	\$603,391
D. EDUCATION	\$150,942
<b>E.</b> G&A	\$1,497,252

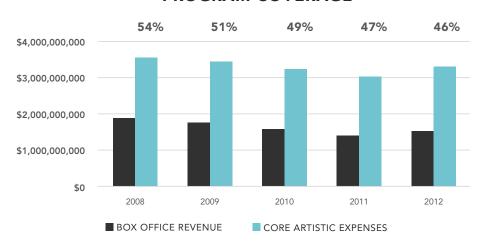
TOTAL \$6,471,086



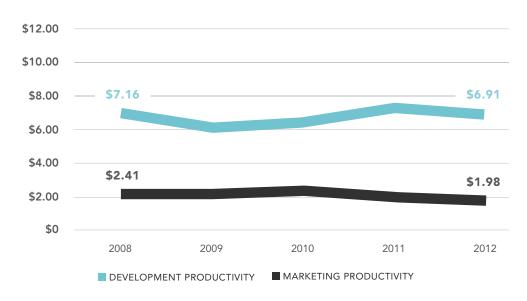


## LEVEL 2 PRODUCTIVITY

#### **PROGRAM COVERAGE**



## AVERAGE DEVELOPMENT & MARKETING PRODUCTIVITY



### LEVEL 3

ANNUAL BUDGET BETWEEN \$1,000,000 AND \$3.000.000

### **VERVIEW**

Level 3 companies continue to face difficult financial challenges, with the gap between ticket revenue and artistic expenses growing as they face a significant decrease in corporate and foundation giving. Unlike opera companies in higher budget categories, members of Level 3 have not yet been able to reverse the decline in ticket revenue. Lacking capital structures that enable them to release funds from restricted and temporarily restricted funds, these companies are limited in alternative sources of working capital. Increases in private support, particularly non-monetary and in-kind services, appear to have helped offset this challenge, most notably in marketing.

Despite financial challenges, Level 3 companies continue to increase their investment in artistic product, though the slight rise in the number of productions mounted is accompanied by a downtick in the number of performances. That increased investment in artistic product combined with a more than 25% drop in ticket revenue from 2008 to 2012, however, has contributed to the lowest program coverage ratio among all levels in the Annual Field Report.

Constant Sample Group for this survey based on data reported from:

> Dayton Opera Florentine Opera Indianapolis Opera Kentucky Opera Long Beach Opera Madison Opera Nashville Opera Opera Carolina Opera Omaha Pensacola Opera Tulsa Opera

#### **OPERATING NET INCOME**

AVERAGE OF U.S. CONSTANT SAMPLE GROUP OF (11) LEVEL 3 COMPANIES

IE3			

\$2.078.933 \$2,100,398

\$2.118.723 \$2 108 536 \$10,187

0.5%

\$1,947,811 \$2,098,977 (\$151,166) -8 1%

-14 4% -3 8%

Total Operating Revenue Total Expense Operating Net Income (Loss) as percentage of Expense

\$2 316 730 (\$41,185)-1.8%

\$2,275,545

\$2.339,409 (\$176,487) -7 5%

\$2 162 922

(\$21,465) -1 0%

-7 2%

-9.4% -2.4% -0.5%

#### **BALANCE SHEET**

AVERAGE OF U.S. CONSTANT SAMPLE GROUP OF (11) LEVEL 3 COMPANIES

NET ASSETS						ONE	FOUR	ANNU
Unrestricted	\$677,313	\$606,012	\$650,892	\$697,151	\$695,426	-0.2%	2.7%	0.7%
Temporarily Restricted	\$1,109,366	\$963,965	\$995,462	\$809,429	\$781,081	-3.5%	-29.6%	-8.4%
Permanently Restricted	\$504,292	\$455,058	\$507,249	\$526,622	\$530,224	0.7%	5.1%	1.3%
Total Net Assets	\$2,290,972	\$2,025,035	\$2,153,604	\$2,033,202	\$2,006,731	-1.3%	-12.4%	-3.3%
Total NA as percentage of Expense	98.9%	86.6%	102.5%	96.4%	95.6%			
Working Capital	(\$14,952)	(\$218,651)	(\$165,318)	\$3,902	(\$143,699)			
as percent of Expense	-0.65%	-9.3%	-7.87%	.19%	-6.85%			
Investments *	\$1,290,201	\$1,244,102	\$1,364,570	\$1,596,853	\$1,441,429	-9.7%	11.7%	2.8%
as percent of Expense	55.7%	53.2%	65.0%	75.73%	68.67%			
Net Fixed Assets	\$692,265	\$824,663	\$816,210	\$693,249	\$839,125	21.0%	21.2%	4.9%

## LEVEL 3 PERFORMANCE ACTIVITY

AVERAGE OF U.S. CONSTANT SAMPLE GROUP OF (11) LEVEL 3 COMPANIES

PERFORMANCE ACTIVITY	08	09	10	11	12
Main Season Productions	3.2	3.5	3.0	3.2	3.4
Main Season Performances	9.5	8.8	7.7	9.0	8.8
ATTENDANCE					
Main Season Paid Attendance	10,279	9,881	9,251	7,662	7,277
Total Seats Available	15,504	15,595	14,751	13,116	12,602
Percent of Capacity Sold	66%	63%	63%	58%	58%
PRICING					
High Full Subscription Price	\$278	\$285	\$296	\$271	\$315
Low Full Subscription Price	\$69	\$69	\$85	\$77	\$66
High Single Ticket Price	\$95	\$106	\$107	\$108	\$110
Low Single Ticket Price	\$24	\$12	\$12	\$14	\$14
Highest Orchestra Ticket	\$85	\$96	\$99	\$104	\$95
Lowest Orchestra Ticket	\$36	\$32	\$39	\$34	\$25

2012 TOTAL PAID
MAINSTAGE ATTENDANCE
FOR CONSTANT SAMPLE GROUP

80,047

## LEVEL 3 REVENUE

## \$21,425,921

#### **2012 TOTAL OPERATING REVENUE**

FOR CONSTANT SAMPLE GROUP

#### **OPERATING REVENUE**

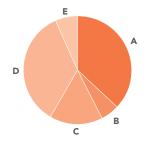
AVERAGE OF U.S. CONSTANT SAMPLE GROUP OF (11) LEVEL 3 COMPANIES

UNRESTRICTED EARNED REVENUE	80	11	12	ONE YEAR	FOUR YEAR ANNUAL GROWTH R
Box Office	\$537,138	\$419,892	\$391,134	-6.8%	-27.2% - <del>7.6%</del>
Investment	(\$115,747)	\$90,522	\$13,635		
Other Earned	\$64,581	\$112,815	\$5,955	-94.7%	-90.8% -44.9%
Total Unrestricted Earned Revenue	\$485,972	\$623,230	\$410,724	-34.1%	-15.5% - <del>4.1</del> %
UNRESTRICTED CONTRIBUTED Private Support Individual Corporate Foundation Other Private Support	\$474,716 \$181,038 \$287,320 \$46,712	\$409,837 \$58,358 \$166,295 \$409,814	\$453,352 \$68,835 \$193,502 \$428,027	10.6% 18.0% 16.4%	-4.5% -1.1% -62.0% -21.5% -32.7% -9.4%
Total Unrestricted Private Support	\$989,787	\$1,044,303	\$1,143,716	9.5%	15.6% 3.7%
Total Unrestricted Government Support	\$94,314	\$64,041	\$78,134	22.0%	-17.2% - <del>4.6%</del>
Total Unrestricted Contributed Revenue	\$1,084,101	\$1,108,344	\$1,221,850	10.2%	12.7% 3.0%
Net Assets Released From Restriction and Transfers/Reclassifications TOTAL OPERATING REVENUE	<b>\$705,472</b> <b>\$2,275,545</b>	\$387,149 \$2,118,723	<b>\$315,236</b> \$1,947,811	-18.6% -8.1%	-55.3% -18.2% -14.4% -3.8%

### 2012 CONTRIBUTED REVENUE SOURCES

A. INDIVIDUAL	\$453,352
B. CORPORATE	\$68,835
C. FOUNDATION	\$193,502
D. OTHER PRIVATE	\$428,027
E. GOVERNMENT	\$78,134

TOTAL \$1,221,850



# Percent of Total Operating Revenue 100% 31.0% 18.3% 16.2% 80% 52.3% 62.7% 60

.IZED

### LEVEL 3 EXPENSES

\$23,088,747

**2012 TOTAL EXPENSE** FOR CONSTANT SAMPLE GROUP

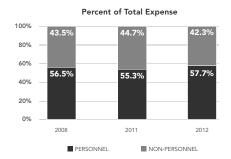
AVERAGE OF U.S. CONSTANT SAMPLE GROUP OF (11) LEVEL 3 COMPANIES

DEDSONNEL	08	11	12	ONE	FOUR	ANNUALIZ GROWTH RAI
PERSONNEL				0,2	ш,	A B
Artistic						
Artists	\$579,741	\$515,106	\$425,952	-17.3%	-26.5%	-7.4%
Production & Technical	\$261,012	\$233,853	\$325,776	39.3%	24.8%	5.7%
Singer Training	\$0	\$2,889	\$31,109			
Marketing / PR / Box Office	\$110,368	\$76,339	\$90,184	18.1%	-18.3%	-4.9%
Development	\$120,040	\$119,756	\$125,054	4.4%	4.2%	1.0%
Education	\$56,140	\$41,505	\$44,057	6.1%	-21.5%	-5.9%
Administrative	\$182,659	\$176,479	\$168,524	-4.5%	-7.7%	-2.0%
Total Personnel Expense	\$1,309,960	\$1,165,926	\$1,210,656	3.8%	- <b>7.6</b> %	-2.0%
NON-PERSONNEL						
Artistic						
Production	\$384,772	\$336,392	\$442,893	31.7%	15.1%	3.6%
Broadcasting, Recording & Internet	\$524	\$9,017	\$696	-92.3%	32.9%	7.4%
Singer Training	\$2,093	\$5,516	\$14,517			
Marketing / PR / Box Office	\$228,450	\$229,383	\$215,757	-5.9%	-5.6%	-1.4%
Development	\$147,232	\$99,448	\$100,174	0.7%	-32.0%	-9.2%
Education	\$25,997	\$23,421	\$38,334	63.7%	47.5%	10.2%
Administrative	\$217,702	\$239,432	\$75,949	-68.3%	-65.1%	-23.1%
Total Non-Personnel Expense	\$1,006,770	\$942,610	\$888,322	-5.8%	-11.8%	-3.1%
TOTAL EXPENSE	\$2,316,730	\$2,108,536	\$2,098,977	-0.5%	-9.4%	-2.4%

### 2012 EXPENSE BREAKDOWN

Α.	ARTISTIC	\$1,240,944
В.	MARKETING	\$305,941
C.	DEVELOPMENT	\$225,228
D.	EDUCATION	\$82,391
Ε.	G&A	\$244,473

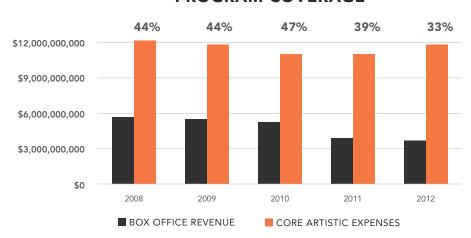
D A A



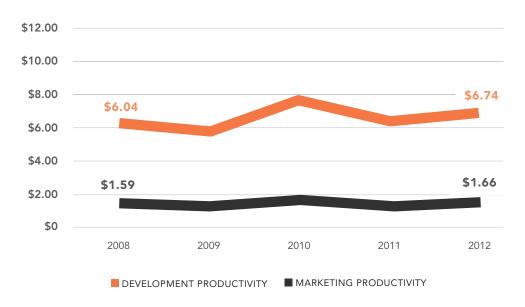
TOTAL \$2,098,977

## LEVEL 3 PRODUCTIVITY

#### **PROGRAM COVERAGE**



## AVERAGE DEVELOPMENT & MARKETING PRODUCTIVITY



### LEVEL 4

**ANNUAL BUDGET UNDER \$1,000,000** 

### **OVERVIEW**

After multiple years of deficit positions, Level 4 companies continue to face significant economic challenges, although overall balance sheets have strengthened: expenses are down as a result of careful cost management, and revenues are up owing to both increases in individual support and ticket revenue. The increase in ticket revenue from 2011 to 2012 has resulted from a combination of increasing average ticket prices and more performances being presented. Interestingly, despite the increase in the number of performances, the number of seats available has decreased, suggesting that Level 4 companies are performing in smaller venues.

The decrease in personnel expenses is a result of a reduction in the number of paid staff and an increasing reliance on volunteers and in-kind support. Though positive signs in revenue reflect a strong current position, the lack of long-term capitalization strategies presents a challenge to the financial stability of these companies.

## 14-COMPANIE

Constant Sample Group for this survey based on data reported from:

Amarillo Opera
American Opera Projects
Chautauqua Opera
Fargo-Moorhead Opera
Gotham Chamber Opera
Mississippi Opera
Mobile Opera
Music-Theatre Group
Opera Columbus
Opera North
Opera Saratoga
Piedmont Opera
Syracuse Opera

#### **OPERATING NET INCOME**

AVERAGE OF U.S. CONSTANT SAMPLE GROUP OF (14) LEVEL 4 COMPANIES

\$819,148 \$704,722 \$790.526 \$721 021 \$693 670 Total Operating Revenue \$868.315 \$729,395 Total Expense \$858 229 \$723 614 \$791,597 (\$147,293) (\$39,081)(\$35,724) (\$18,892)(\$1,071)Operating Net Income (Loss) -17 0% as percentage of Expense -4 6% -4 9% -2 6% -0.1%

## YEAR

2 3%

9.6%

-8.8% -2.3%

12 2%

9 4%

#### **BALANCE SHEET**

AVERAGE OF U.S. CONSTANT SAMPLE GROUP OF (13\*\*) LEVEL 4 COMPANIES

NET ASSETS						ONE	FOUR YEAR	ANNUA GROWTH
Unrestricted	\$130,583	(\$513)	\$44,994	\$33,860	\$1,927	-94.3%	-98.5%	-65.1%
Temporarily Restricted	\$73,004	\$105,721	\$71,862	\$137,291	\$108,612	-20.9%	48.8%	10.4%
Permanently Restricted	\$75,725	\$110,981	\$87,022	\$69,707	\$109,883	57.6%	45.1%	9.8%
Total Net Assets	\$279,312	\$216,188	\$203,878	\$240,858	\$220,421	-8.5%	-21.1%	-5.7%
Total NA as percentage of Expense	32.2%	25.2%	28.0%	33.3%	27.8%			
Working Capital	\$13,487	(\$93,903)	(\$76,627)	(\$46,687)	(\$75,591)			
as percent of Expense	1.6%	-10.9%	-10.5%	-6.5%	-9.5%			
Investments *	\$215,243	\$117,699	\$108,812	\$131,183	\$113,604	-13.4%	-47.2%	-14.8%
as percent of Expense	24.8%	13.7%	14.9%	18.1%	14.4%			

\$121,621

\$80,547

\$77,518

-3.8% -33.8%

-9.8%

\$93,389

\$117.096

Net Fixed Assets

<sup>\*</sup>Including Separately Incorporated Endowments

<sup>\*\*</sup> Chautauqua Opera does not report Balance Sheet information.

## LEVEL 4 PERFORMANCE ACTIVITY

AVERAGE OF U.S. CONSTANT SAMPLE GROUP OF (14) LEVEL 4 COMPANIES

PERFORMANCE ACTIVITY	08	09	10	11	12
Main Season Productions	3.1	2.9	3.1	3.2	4.0
Main Season Performances	7.5	6.9	6.9	7.3	8.4
ATTENDANCE					
Main Season Paid Attendance	4,952	4,738	3,668	4,402	3,710
Total Seats Available	7,617	7,106	6,653	6,792	6,754
Percent of Capacity Sold	65.0%	66.7%	55.1%	64.8%	54.9%
Subscription Renewal Rate	78.2%	83.3%	73.6%	77.5%	79.9%
PRICING					
High Full Subscription Price	\$267	\$279	\$260	\$174	\$180
Low Full Subscription Price	\$59	\$49	\$54	\$48	\$63
High Single Ticket Price	\$74	\$73	\$76	\$76	\$87
Low Single Ticket Price	\$19	\$13	\$13	\$11	\$13
Highest Orchestra Ticket	\$69	\$72	\$71	\$74	\$87
Lowest Orchestra Ticket	\$33	\$40	\$35	\$35	\$39

2012 TOTAL PAID
MAINSTAGE ATTENDANCE
FOR CONSTANT SAMPLE GROUP

51,940

## LEVEL 4 REVENUE

\$11,067,364

2012 TOTAL OPERATING REVENUE FOR CONSTANT SAMPLE GROUP

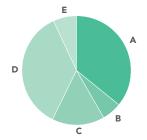
#### **OPERATING REVENUE**

AVERAGE OF U.S. CONSTANT SAMPLE GROUP OF (15) LEVEL 2 COMPANIES

UNRESTRICTED EARNED REVENUE	80	11	12	ONE YEAR	FOUR YEAR ANNUA GROWTH
Box Office	\$205,186	\$141,815	\$189,350	33.5%	-7.7% -2.0%
Investment	\$19,403	\$7,985	\$1,634	-79.5%	-91.6% -46.1%
Other Earned	\$36,661	\$65,019	\$30,485	-53.1%	-16.8% -4.5%
Total Unrestricted Earned Revenue	\$261,250	\$214,819	\$221,469	3.1%	-15.2% -4.0%
UNRESTRICTED CONTRIBUTED Private Support	REVENUE				
Individual	\$163,102	\$141,966	\$178,560	25.8%	9.5% 2.3%
Corporate	\$59,300	\$29,792	\$29,738	-0.2%	-49.9% -15.8%
Foundation	\$14,922	\$78,617	\$76,861	-2.2%	415.1% 50.7%
Other Private Support	\$94,636	\$140,120	\$178,512	27.4%	88.6% 17.2%
Total Unrestricted Private Support	\$331,960	\$390,494	\$463,670	18.7%	39.7% 8.7%
Total Unrestricted Government Support	\$60,592	\$33,261	\$33,408	0.4%	-44.9% -13.8%
Total Unrestricted Contributed Revenue	\$392,551	\$423,735	\$497,078	17.3%	26.6% 6.1%
Net Assets Released From Restriction					
and Transfers/Reclassifications	\$67,220	\$66,148	\$71,979	8.8%	7.1% 1.7%
TOTAL OPERATING REVENUE	\$721,021	\$704,722	\$790,526	12.2%	9.6% 2.3%

### 2012 CONTRIBUTED REVENUE SOURCES

A. INDIVIDUAL	\$178,560
B. CORPORATE	\$29,738
C. FOUNDATION	\$76,861
D. OTHER PRIVATE	\$178,512
E. GOVERNMENT	\$33,408
TOTAL	\$497,079





## LEVEL 4 EXPENSES

\$11,082,106

**2012 TOTAL EXPENSE** FOR CONSTANT SAMPLE GROUP

#### **EXPENSES**

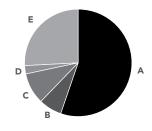
AVERAGE OF U.S. CONSTANT SAMPLE GROUP OF (15) LEVEL 2 COMPANIES

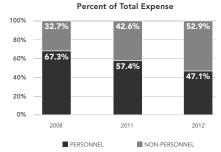
PERSONNEL	08	11	12	ONE	FOUR	ANNUA GROWTH
Artistic & Production	\$425,072	\$359,033	\$439,020	22.3%	3.3%	0.8%
Marketing & Box Office	\$63,952	\$77,547	\$54,699	-29.5%	-14.5%	-3.8
Development	\$70,288	\$85,266	\$75,127	-11.9%	6.9%	1.7%
Education	\$45,215	\$24,422	\$18,366	-24.8%	-59.4%	-20.2%
Administrative	\$263,788	\$177,346	\$204,385	15.2%	-22.5%	-6.2%
TOTAL EXPENSE	\$868,315	\$723,614	\$791,597	9.4%	-8.8%	-2.3%
Total Personnel Expense	\$584,103	\$415,493	\$372,689	-10.3%	-36.2%	-10.6%
Total Non-Personnel Expense	\$284,212	\$308,121	\$418,908	36.0%	47.4%	10.2%
TOTAL EXPENSE	\$868,315	\$723,614	\$791,597	9.4%	-8.8%	-2.3%

### 2012 EXPENSE BREAKDOWN

A. ARTISTIC	\$439,020
B. MARKETING	\$54,699
C. DEVELOPMENT	\$75,127
D. EDUCATION	\$18,366
E. G&A	\$204,385

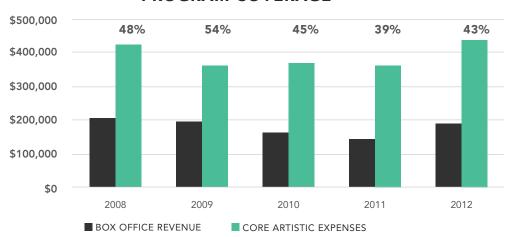
TOTAL \$791,597



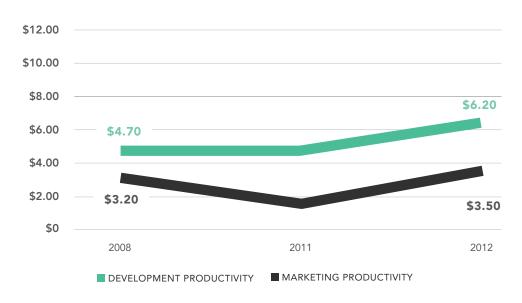


## LEVEL 4 PRODUCTIVITY

#### **PROGRAM COVERAGE**



## AVERAGE DEVELOPMENT & MARKETING PRODUCTIVITY



### CANADIAN OVERVIEW

Canadian companies are still feeling the wake of the recession and continue to experience a decline in ticket sales, though the decline is not as large as their U.S. counterparts. Unrestricted government support continues its long-term decline; whereas 10 years ago a Canadian company might have received as much as 35% of its budget from public sources, that figure is now down to 20%.

To meet these challenges, Canadian companies are adopting development models akin to their counterparts in the United States, focusing on increasing donations from individuals through annual campaigns and special events/galas, as well as foundation and corporate support. Increases in development expenses reflect these investments. Overall personnel costs remain flat; however, sharp increases in non-personnel production expenses from 2011 to 2012 would seem to indicate an investment in improved artistic quality and technical sophistication on stage.

## **S**COMPANIES

Constant Sample Group for this survey based on data reported from:

The Banff Center
Calgary Opera
Canadian Opera Company
Chants Libres
Manitoba Opera
Opera Atelier
Opéra de Montréal
Pacific Opera Victoria
Vancouver Opera

#### **OPERATING NET INCOME**

AVERAGE OF CANADIAN CONSTANT SAMPLE GROUP OF (9) COMPANIES

08 09 10 11 12

Total Operating Revenue	\$6,686,563	\$7,061,750	\$7,034,641	\$7,233,125	\$7,607,053	5.2%	13.8%	3.3%
Total Expense	\$6,493,932	\$7,019,397	\$7,031,957	\$7,477,494	\$7,570,720	1.2%	16.6%	3.9%
Operating Net Income (Loss)	\$192,631	\$42,354	\$2,684	(\$244,369)	\$36,334			
as percentage of Expense	3.0%	0.6%	0.0%	-3.3%	0.5%			

#### BALANCE SHEET

AVERAGE OF CANADIAN CONSTANT SAMPLE GROUP OF (9) COMPANIES

NET	A CCETC
	ASSETS

Unrestricted	(\$149,909)	(\$12,432)	(\$92,848)	(\$278,722)	(\$164,446)
Temporarily Restricted	\$16,548	\$0	\$58,495	\$0	\$0
Permanently Restricted	\$53,210	\$53,274	\$53,274	\$53,279	\$239,823
Total Net Assets	(\$80,151)	\$40,842	\$18,922	(\$225,442)	\$75,377
Total NA as percentage of Expense	-1.2%	0.6%	0.3%	-3.0%	1.0%
Working Capital	(\$481,275)	(\$342,560)	(\$422,577)	(\$664,306)	(\$542,346)
as percent of Expense	-7.4%	-4.9%	-6.0%	-8.9%	-7.2%
Investments *	\$3,746,801	\$3,662,084	\$2,917,973	\$3,873,307	\$3,907,806
as percent of Expense	57.7%	52.2%	41.5%	51.8%	51.6%
Net Fixed Assets	\$331,366	\$330,128	\$329,729	\$385,585	\$377,900
*	stad Fadamasas				

<sup>\*</sup>Including Separately Incorporated Endowments

## CANADIAN PERFORMANCE ACTIVITY

AVERAGE OF CANADIAN CONSTANT SAMPLE GROUP OF (9) COMPANIES

PERFORMANCE ACTIVITY	08	09	10	11	12
Main Season Productions	3.2	3.2	3.3	3.6	3.7
Main Season Performances	17.7	18.0	19.3	18.7	17.9
ATTENDANCE					
Main Season Paid Attendance	33,594	34,489	32,353	32,998	29,164
Total Seats Available	37,264	38,613	37,475	42,956	39,010
Percent of Capacity Sold	90.2%	89.3%	86.3%	76.8%	74.8%
Subscription Renewal Rate	67.0%	77.0%	75.8%	80.7%	79.0%
PRICING					
High Full Subscription Price	\$508	\$521	\$501	\$715	\$725
Low Full Subscription Price	\$85	\$106	\$80	\$143	\$116
High Single Ticket Price	\$120	\$125	\$135	\$139	\$141
Low Single Ticket Price	\$25	\$18	\$22	\$23	\$22
Highest Orchestra Ticket	\$107	\$108	\$84	\$159	\$162
Lowest Orchestra Ticket	\$45	\$45	\$34	\$68	\$42

2012 TOTAL PAID
MAINSTAGE ATTENDANCE
FOR CONSTANT SAMPLE GROUP

262,476

### **CANADIAN REVENUE**

\$68,463,477

#### **2012 TOTAL OPERATING REVENUE**

FOR CONSTANT SAMPLE GROUP

#### **OPERATING REVENUE**

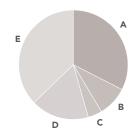
AVERAGE OF CANADIAN CONSTANT SAMPLE GROUP OF (9) COMPANIES

UNRESTRICTED EARNED REVENUE	80	11	12	ONE	FOUR	ANNUAL
Box Office	\$2,617,331	\$2,487,496	\$2,438,089	-2.0%	-6.8%	-1.8%
Investment	\$29,766	\$29,435	\$24,421	-17.0%	-18.0%	-4.8%
Other Earned	\$220,135	\$742,910	\$788,312	6.1%	258.1%	37.6%
Total Unrestricted Earned Revenue	\$2,867,232	\$3,259,841	\$3,250,823	-0.3%	13.4%	3.2%
UNRESTRICTED CONTRIBUTED Private Support	REVENUE					
Individual	\$1,113,381	\$1,194,492	\$1,421,844	19.0%	27.7%	6.3%
Corporate	\$443,539	\$321,946	\$388,520	20.7%	-12.4%	-3.3%
Foundation	\$102,356	\$156,797	\$179,447	14.4%	75.3%	15.1%
Other Private Support	\$524,347	\$718,756	\$750,296	4.4%	43.1%	9.4%
Total Unrestricted Private Support	\$2,183,623	\$2,391,990	\$2,740,108	14.6%	25.5%	5.8%
Total Unrestricted Government Support	\$1,635,707	\$1,581,294	\$1,616,123	2.2%	-1.2%	-0.3%
Total Unrestricted Contributed Revenue	\$3,819,331	\$3,973,284	\$4,356,231	9.6%	14.1%	3.3%
TOTAL OPERATING REVENUE	\$6,686,563	\$7,233,125	\$7,607,053	5.2%	13.8%	3.3%

#### **2012 CONTRIBUTED REVENUE SOURCES**

A. INDIVIDUAL	\$1,421,844
B. CORPORATE	\$388,520
C. FOUNDATION	\$179,447
D. OTHER PRIVATE	\$750,296
E. GOVERNMENT	\$1,616,123

TOTAL \$4,356,231





## CANADIAN EXPENSES

\$68,136,480

**2012 TOTAL EXPENSE** FOR CONSTANT SAMPLE GROUP

#### **EXPENSES**

AVERAGE OF CANADIAN CONSTANT SAMPLE GROUP OF (9) COMPANIES

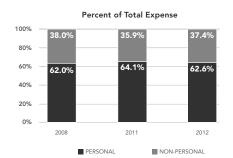
PERSONNEL	80	11	12	ONE	FOUR	ANNUALIZ GROWTH RA
Artistic						~ 0
Artists	\$1,976,836	\$2,116,518	\$2,061,038	-2.6%	4.3%	1.0%
Production & Technical	\$1,086,708	\$1,511,783	\$1,560,410	3.2%	43.6%	9.5%
Singer Training	\$80,289	\$94,042	\$45,237	-51.9%	-43.7%	-13.4%
Marketing / PR / Box Office	\$239,699	\$269,226	\$269,896	0.2%	12.6%	3.0%
Development	\$228,218	\$212,454	\$202,588	-4.6%	-11.2%	-2.9%
Education	\$61,034	\$46,092	\$38,178	-17.2%	-37.4%	-11.1%
Administrative	\$354,515	\$541,172	\$558,548	3.2%	57.6%	12.0%
Total Personnel Expense	\$4,027,299	\$4,791,287	\$4,735,894	-1.2%	17.6%	4.1%
NON-PERSONNEL						
Artistic						
Production	\$978,666	\$1,137,076	\$1,078,888	-5.1%	10.2%	2.5%
Broadcasting, Recording & Internet	\$381	\$21,811	\$20,716	-5.0%		
Singer Training	\$41,140	\$20,828	\$43,063	106.8%	4.7%	1.1%
Marketing / PR / Box Office	\$474,124	\$519,261	\$569,560	9.7%	20.1%	4.7%
Development	\$320,991	\$252,538	\$400,619	58.6%	24.8%	5.7%
Education	\$37,668	\$32,268	\$49,083	52.1%	30.3%	6.8%
Administrative	\$613,664	\$702,426	\$672,896	-4.2%	9.7%	2.3%
Total Non-Personnel Expense	\$2,466,632	\$2,686,207	\$2,834,825	5.5%	14.9%	3.5%
TOTAL EXPENSE	\$6,493,932	\$7,477,494	\$7,570,720	1.2%	16.6%	3.9%

### 2012 EXPENSE BREAKDOWN

A. ARTISTIC	\$4,809,532
B. MARKETING	\$839,455
C. DEVELOPMENT	\$603,208
D. EDUCATION	\$87,261
<b>E.</b> G&A	\$1,231,443

C B

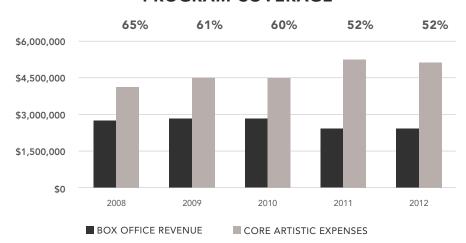
Е



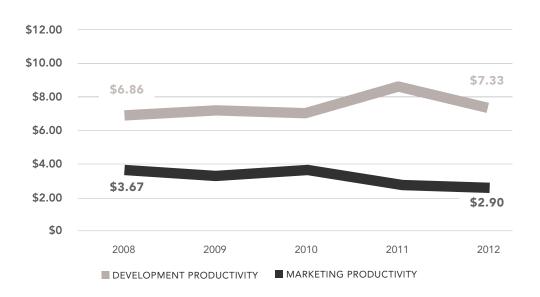
TOTAL \$7,570,720

## CANADIAN PRODUCTIVITY

#### **PROGRAM COVERAGE**



## AVERAGE DEVELOPMENT & MARKETING PRODUCTIVITY





## SUPPORT FOR OPERA AMERICA

#### **OPERA CENTER LEADERSHIP GIFTS**

\$2 MILLION +

Pamela J. Hoiles

The Andrew W. Mellon Foundation

\$1 MILLION-\$2 MILLION

Horace H. Irvine, II

**Anonymous** 

\$250,000-\$1 MILLION

City of New York

**Baisley Powell Elebash Fund** 

Barbara and Ronald Leirvik

William C. and Susan F. Morris

Anonymous

\$100,000-\$249,000

**Bloomberg Philanthropies** 

**Booth Ferris Foundation** 

Elizabeth and Jean-Marie Eveillard

Jane A. Gross

Cynthia Fry Gunn and John A. Gunn

Jay Lesenger

Marc and Cathy Solomon

Jill and William Steinberg

Virginia B. Toulmin Foundation

Anonymous

\$25,000-\$99,999

The Filstrup Foundation

Allen R. and Judy Brick Freedman

Lloyd and Mary Ann Gerlach

Sherrill Milnes and Maria Zouves Milnes

James and Deborah Reda

Rita G. Rudel Foundation

James R. Seitz, Jr.

\$10,000-\$24,999

Jane Goddard Akin and Steven Paul Akin

Gus and Mary Blanchard

Luigi Caiola, Rose Caiola and Edward Mermelstein

Patricia C. Compton

The Robert and Mercedes Eichholz Foundation

Isabel and Algernon M. Ellien Foundation, Inc.

Anthony Freud and Colin Ure

Jane Hartley

The Jeanette and H. Peter Kriendler

Charitable Trust

Lyric Opera of Chicago

Charles MacKay

Paul and Sandra Montrone

Minnesota Opera

Opera Theatre of Saint Louis

San Diego Opera Board of Directors

Marc A. Scorca

Marilyn Shapiro

Gregory C. Swinehart

Thomas E. Terry

OPERA AMERICA PROGRAM SUPPORT

Patricia Scimeca Fund for Emerging Singers

PREVIOUS PAGE: Patricia Schuman as Margaret, Duchess of Argyll, in Opera Philadelphia's production of Powder Her Face by Thomas Ades and Philip Hensher. Photo by Kelly & Massa.

## SUPPORT FOR OPERA AMERICA

### OPERA AMERICA OPERATING SUPPORT

#### **CHAIRMAN'S CIRCLE**

#### \$20,000+

Berwind Fund Ronald and Barbara Leirvik\* Mr. and Mrs. George L. Lindemann\* William C. and Susan F. Morris\*

#### \$10,000+

Anonymous Emilie Roy Corey James A. Feldman Allen R. and Judy Brick Freedman\* Louise Gaylord\* Pamela J. Hoiles\*

John G. Turner and Jerry G. Fischer Jane and Morton Robinson\*

#### AMBASSADOR-AT-LARGE

#### \$5,000 OR MORE

Horace H. Irvine II\*

Anonymous (3)
Mr. and Mrs. John Baumgardner
Robert Ellis and Jane Bernstein\*
Carol and Warner Henry\*
Kenneth Kashkin
Mr. and Mrs. E. Lee Perry\*
Steve Prystowsky, M.D.
Marc and Cathy Solomon
Sarah Solomon
Robert S. Tancer
Mr. William T. Weyerhaeuser,
President, Sequoia Foundation

#### \$2,500 OR MORE

Peter and Deborah Bertling\*
Gus and Mary Blanchard\*
Susan T. Danis\*
Karin A. Eames\*
Elizabeth M. Eveillard\*
Scott and Margee Filstrup\*
Margaret Genovese\*
James and Deborah Reda\*
Patricia Scimeca +
Marc A. Scorca\*
Marc and Eva Stern Foundation\*

#### AMBASSADOR CIRCLE

#### \$1,000 OR MORE

Gregory C. Swinehart

Jody and John Arnhold Julie Baskes Daniel Biaggi\* Sue Bienkowski\* Nadine E. Bognar\* Eloise Bouye Mr. and Mrs. Kenneth S. Brand\* Gregory Bulger Ian D. Campbell\* Greg Carpenter\* Joyce Castle\* Marianna Cayten Keith and Jennifer Cerny\* David and Mary Jo Christensen\* Patricia C. Compton\* Anthony Corso\* Mary Sharp Cronson Don F. Dagenais\* Wavne C. Davis Dr. and Mrs. Joseph S. DeLeese\* David B Devan David DiChiera\*

David A. and Carol E. Domina\*
Thomas Dreeze and Evans Mirageas\*
Dunch Arts, LLC/Emma E. Dunch
Todd Gordon and Susan Feder\*
Kenneth Feinberg
Terry and Catherine Ferguson\*

Dale and Alvin Filstrup Garry and Louise Fredericksen

Catherine French\*

Leslie and Marshall Garrett Lloyd and Mary Ann Gerlach\* David Gockley\* Sherwin M. Goldman Christopher Hahn Michael Hampe\* Ann S. Harrison Jane Hartley\* Ronald and Sylvia Hartman

Suzanne and Dr. Robert Hasi\*

Evan Hazell

Patricia Hecker\*
Jake Heggie\*
Robert Heuer and Mark A. LaFata\*
Plato and Dorothy Karayanis\*
Patricia Kavanagh
Kevin and Karen Kennedy

Younghee Kim-Wait Joseph H. Kluger Joel Koppelman Lori Laitman\* Sally Levy\*

Mr. and Mrs. William Lockwood

Paul V. Lorton, Jr.\*
Charles MacKay\*
Beth Madison
Lotfi Mansouri +
Susan Graf Marineau
Jacqueline Badger Mars\*
Eloise McEldowney\*
David S. McIntosh\*
Charles E. Metcalf

Andreas Mitisek

Alan Muraoka

Dr. and Mrs. Eugene Myers Esther I Nelson Theodore F. Newlin, III J. Boyce and Peggy F. Nute Dr. Ruth Orth\* Meredith Hathorn Penick\* Charlotte Prince Carey R. Ramos Hon. Frederick W. Richmond Nancy and Ed Rosenthal\* Nicholas G. Russell\* Richard Russell\* Ian and Annie Sale Deborah Sandler Roberta Schneiderman Melody and Warren Schubert James R. Seitz, Jr.\* Susan and Jeremy Shamos\* Marilyn Shapiro Simon Charitable Foundation/ Eve and Fred Simon\* Kevin Smith Mira J. Spektor Raymond F. Steckel Brett A Stover Rhonda and Donald Sweeney\* Barbara Augusta Teichert Thomas E. Terry\* Lavell Thompson\* Mr. and Mrs. Terrence A. Tobias\* Mr. and Mrs. Stephen L. Trampe Mr. Don Winspear

#### AMBASSADOR DESIGNATE

#### **\$500 OR MORE**

Dr. Judith G. Wolf\*

Francesca Zambello\*

Sharon and Fillmore Wood\*

Donna and Ken Barrow Patricia K. Beggs\* David Bennett Mark Black Dabby Blatt Andrew Bowen Beatrice Broadwater Murray Bring and Kay Delaney Doris and Michael Bronson\* Wayne S. Brown Ann Spira Campbell\* Nicholas Ciriello Patrick Corrigan Eugenie C. Cowan John Dayton\* Susan D. Eastman\* Lawrence Edelson Anne C. Ewers\* Jill and Charles Fischer Foundation William Florescu John Forestner

Roy Furman

Barbara Winter Glauber Winifred Perkin Grav Bernard A. Greenberg Margaret Haupt Richard D. Holland

Bruce Hyman and Simone Quarre

Mr. and Mrs. David K. Ingalls\*

Franklin P. Johnson, Jr.\*

James M. Kendrick

Jay Lesenger\*

Raulee Marcus Christopher Mattaliano\*

Christopher McBeth

W.R. (Bob) McPhee\*

Rose and Cliff Meltzer

Susanne Mentzer

David Mesker\*

Leonard Michaels\*

Erie Mills and Tom Rescigno\*

Karl O. Mills

Marilyn Mims

David and Amelia O'Dell\*

Mark Oswald Fric Owens

Nicole Paiement

Pelham Glenn Pearce Jr\*

Gloria M. Portela\*

Rajika Puri Joel Revzen\*

Thomas Rhodes

Patricia A. Richards

Robert Ripps

James and Anna Romano

Norman Rvan

Reed W. Smith and Judy Berry Mr. and Mrs. Paul A. Stuhlreyer, III\*

Roselyne Swig

Melia Tourangeau

T. Peter Townsend\*

Floretta and Robert Weiss\*

Lie Walch

Diane B. Wilsev\*

Bruce Munro Wright

James W. Wright\*

The Mary and Charlie Yates Jr.

Family Fund\*

#### **CONTRIBUTING MEMBERS**

#### **\$250 OR MORE**

Alan Agle\*

Cally and Tom Aldrich\*

Linda S. Arnold

Susan S. Ashbaker\*

Grant W. Best

Cecily and Robert Bradshaw

Clare Burovac

Annie Burridge

Lisa Bury

Louise B. Carvey\*

Thomas Cavendish\*

Michael China\*

Gordon A. Cizon

Alice and Joe Coulombe

Barbara Cox

Conrad Cummings Bruce Donnell\*

Mary Earl\*

David G. Edwards Ann L. Elderkin

Anne W. Elsberry

Lisa Erdberg and Dennis Gibbons

Richard and Donna Falvo

Roy Fisher\*

Duejean Garrett

Henry A. Garrity

Marsh and Ann Gibson

Timothy Gillette\*

Collin Glidewell and Matthew Sigman

Jane A. Gross Dennis Hanthorn\*

Craig Henderson

Susan Jacobs

Cecilia Kelly\*

Paula Kimper

Stephen E. Kitchen

Larry G. Ludwig

Raymond and Nancy Lutz

Judith and Leon Major

William Mason\*

Dr. Sasha Matson\*

Harvey and Joyce

Mitchell Family Foundation\*

Allan Naplan

William Neill

Timothy O'Leary\* Gordon F. Ostrowski\*

Carol A. Penterman\*

Judy Pohlman

Dr. Pauline F. Ramig\*

Rosemarie V Rosen

Dolores E. Ruetz\*

David M. Savard\*

Jonathan F. Saxton

Nando Schellen and Deborah Raymond\*

Steven Sharpe

Kevin M. Sobczyk

Curtis and Catherine Tucker\*

Dona D. Vaughn and Ron Raines\*

Margo Viscusi

Roberta Wain-Becker

Roger Weitz\*

Andrew F Yarosh

#### **FOUNDATION** AND CORPORATE **SUPPORT**

The Aaron Copland Fund for Music, Inc.

American Express

The Amphion Foundation

The Andrew W. Mellon Foundation Ann and Gordon Getty Foundation

Bank of America

Boosev & Hawkes

Deloitte Financial Advisory Services LLP

Denham Wolf Real Estate Services, Inc.

Goelet Charitable Lead Trusts The William and Flora Hewlett Foundation

New York Community Trust

The Penates Foundation

Proskauer Rose LLP Schott Music Corporation

Tobin Theatre Arts Fund

Virginia B. Toulmin Foundation

The Wallace Foundation Wells Fargo

\* denotes five or more years of giving

+ denotes deceased

#### GOVERNMENT **SUPPORT**

National Endowment for the Arts New York City Department of Cultural Affairs

New York State Council on the Arts

#### **SUPPORT FOR** OPERA.CA

#### **SUPPORTERS**

Canada Council for the Arts Ontario Arts Council

#### **FOUNDATIONS**

Metcalf Foundation Corporate Support **BMO Financial Group** 

#### **INDIVIDUAL SUPPORTERS**

Vanguard (\$5,000+)

The Dianne and

Irving Kipnes Foundation\*\*

Roger Moore\*\*

George Cedric Metcalf Foundation

Innovator (\$1,000 to \$4,999)

Gail Asper and Michael Paterson\*\*

Margaret and Jim Fleck\*\*

Claire Hopkinson\*\* The Martha Lou Henley

Charitable Foundation\*\*

W R (Bob) McPhee\*\*

Sandra and Jim Pitblado\*\* Monica Sloan

Bruce M. Wright\*\* James W. Wright

**AFICIONADO (\$500 TO \$999)** Maria Antonakos and Dr. Harald Stöver\*\*

Richard Comparey

Christina Loewen

Richard Margison\*

Wendy Nielsen\*

#### **FRIEND (UP TO \$499)**

Lawrence Cherney

Lori Davies Larry Desrochers

Sandra Gavinchuk

Rebecca Hass\*

Christopher Lane Grégoire Legendre

David Shefsiek Susan Worthington

\* denotes Canadian Opera Creation Fund: The Power of 100

\*\* denotes multi-year commitment

## OPERA AMERICA BOARD OF DIRECTORS

#### FRAYDA B. LINDEMANN, PH.D.

CHAIRMAN

Trustee

The Metropolitan Opera

#### **DAVID BENNETT**

VICE-CHAIRMAN

Executive Director Gotham Chamber Opera

#### STEPHEN TRAMPE

VICE-CHAIRMAN

President

Owen Development

#### **DARREN K. WOODS**

VICE-CHAIRMAN

General Director Fort Worth Opera

#### **TIMOTHY O'LEARY**

**TREASURER** 

General Director Opera Theatre of Saint Louis

#### JAMES W. WRIGHT

**SECRETARY** 

General Director Vancouver Opera

#### MARC A. SCORCA

President/CEO OPERA America

#### DANIEL BIAGGI

General Director Palm Beach Opera

#### J.A. (GUS) BLANCHARD

Trustee Emeritus Minnesota Opera

#### **GREGORY CARPENTER**

General Director Opera Colorado

#### **KEITH CERNY**

General Director The Dallas Opera

#### **RENA M. DE SISTO**

Global Arts & Culture and International Corporate Social Responsibility Executive Bank of America

#### **DAVID B. DEVAN**

General Director Opera Philadelphia

#### JAMES FELDMAN

Board President Washington National Opera

#### WILLIAM FLORESCU

General Director Florentine Opera

#### **ALLEN R. FREEDMAN**

Opera Patron

#### **ANTHONY FREUD**

General Director Lyric Opera of Chicago

#### **CHRISTOPHER HAHN**

General Director Pittsburgh Opera

#### **JAKE HEGGIE**

Composer

#### **CAROL F. HENRY**

Trustee Los Angeles Opera

#### BARBARA LEIRVIK

Opera Patron

#### CHARLES MACKAY

General Director The Santa Fe Opera

#### W.R. (BOB) MCPHEE

General Director/CEO Calgary Opera Association

#### ANDREAS MITISEK

Artistic & General Director Long Beach Opera General Director Chicago Opera Theater

#### SUSAN MORRIS

Board Chairman The Santa Fe Opera

#### **ESTHER NELSON**

General & Artistic Director Boston Lyric Opera

#### **KEVIN NEWBURY**

Artist

#### **NICOLE PAIEMENT**

Founder Artistic Director & Conductor Opera Parallèle

#### **KENNETH G. PIGOTT**

Managing Partner Vaduz Partners, LLC

#### **NORMAN RYAN**

VP - Composers & Repertoire Schott Music/European American Music Distributors LLC

#### **KATHRYN SMITH**

General Director Madison Opera

#### **GREGORY C. SWINEHART**

National Service Area Leader, Forensic & Dispute Services Deloitte Financial Advisory Services LLP

#### **MELIA P. TOUREANGEAU**

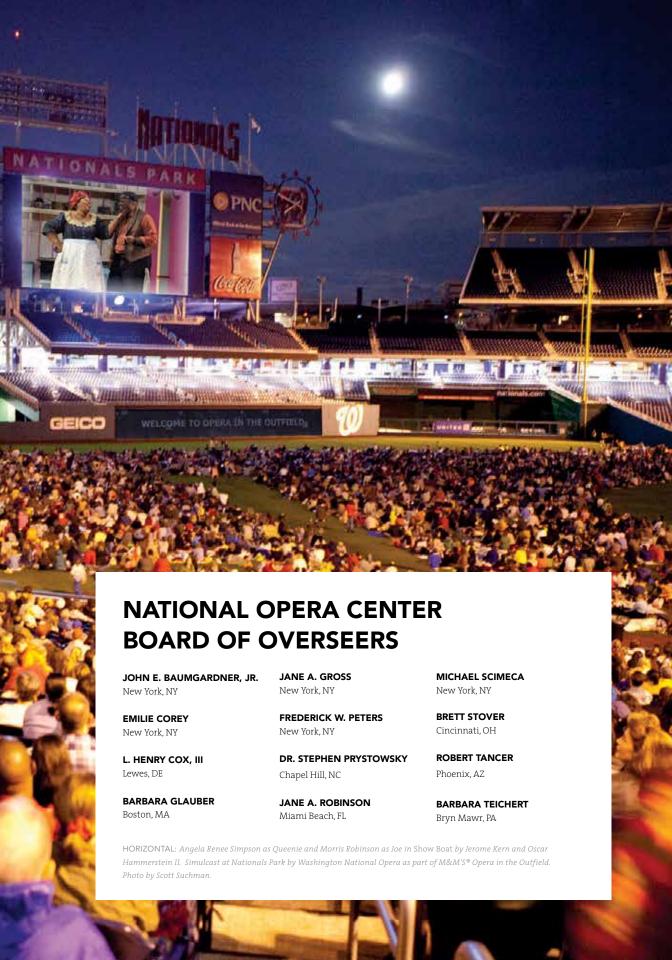
President & CEO Utah Symphony | Utah Opera

#### FREDERICA VON STADE

Artist

#### FRANCESCA ZAMBELLO

Artistic & General Director The Glimmerglass Festival Artistic Director Washington National Opera



## THE NATIONAL **OPERA** CENTER **AMERICA**

OPERA America leads and serves the entire opera community, supporting the creation, presentation and enjoyment of opera. Founded in 1970, OPERA America's worldwide membership network includes nearly 200 Company Members, 300 Associate and Business Members, 2,000 Individual Members and more than 10,000 subscribers to the association's electronic news service. The National Opera Center, located in New York City, offers a wide range of artistic and administrative services in a purpose-built facility dedicated to increasing the level of excellence, creativity and effectiveness across the field.