

THE NATIONAL OPERA CENTER AMERICA

RETURNS POLICY

If you receive a damaged, defective or incorrect item, you may return it to OPERA America within 30 days of delivery for a full refund. We'll also pay the return shipping cost if the return is a result of our error.

We will only issue partial refunds for the return of certain items, including:

- Any item that is returned more than 30 days after delivery.
- Any book that has obvious signs of use.
- Any CD, DVD, or VHS tape that has been opened (taken out of its plastic wrap).
- Any item that is not in its original condition, is damaged, or is missing parts.

Memberships are non-refundable.

Questions? Contact Ben Newman, company services manager, at BNewman@operaamerica.org.